

# Healthcare Professionals Survey

Fieldwork Dates: 12th - 17th August 2021



| Total | Sector              |                | In the NHS how would you describe your occupational group                      |                    |           |                                    |  |                                |
|-------|---------------------|----------------|--|--------------------|-----------|------------------------------------|--|--------------------------------|
|       | NHS (Public sector) | Private Sector | Allied Health Professionals / Healthcare Scientists / Scientific and Technical | Medical and Dental | Ambulance | Public Health / Health Improvement | Commissioning managers / support staff | Registered Nurses and Midwives |
|       | A                   | B              | C  | D                  | E         | F                                  | G                                      | H                              |

Which of the following best describes the effect the COVID-19 pandemic is continuing to have on the normal services offered by your workplace?

|  | Unweighted base | A           | B       | C          | D         | E         | F         | G         | H          |
|--|-----------------|-------------|---------|------------|-----------|-----------|-----------|-----------|------------|
|  | 1008            | 1008        | -       | 222        | 80        | 30        | 13        | 16        | 257        |
| <b>Base</b>  | <b>1008</b>     | <b>1008</b> | -       | <b>219</b> | <b>80</b> | <b>30</b> | <b>10</b> | <b>10</b> | <b>279</b> |
| Normal services are not running at all   | 2%              | 2%          | -<br>** | 2%         | 3%<br>*   | 3%<br>**  | -<br>**   | -<br>**   | 2%         |
| Normal services are running but are still heavily disrupted                                    | 27%             | 27%         | -<br>** | 23%        | 34%<br>*  | 37%<br>** | 23%<br>** | 19%<br>** | 28%        |
| Normal services are running but are still somewhat disrupted                                   | 50%             | 50%         | -<br>** | 55%        | 48%<br>*  | 23%<br>** | 31%<br>** | 56%<br>** | 48%        |
| Normal services are no longer disrupted  | 11%             | 11%         | -<br>** | 14%        | 13%<br>*  | 10%<br>** | 15%<br>** | 13%<br>** | 13%        |
| Don't know   | 2%              | 2%          | -<br>** | 2%         | 1%<br>*   | 7%<br>**  | 8%<br>**  | 6%<br>**  | 2%         |
| N/A - the normal services offered by my workplace were never affected by the COVID-19 pandemic | 7%              | 7%          | -<br>** | 5%         | 3%<br>*   | 20%<br>** | 23%<br>** | 6%<br>**  | 9%         |

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| Total | Sector              |                | In the NHS how would you describe your occupational category                   |                    |           |                                    |  |                                |
|-------|---------------------|----------------|--|--------------------|-----------|------------------------------------|--|--------------------------------|
|       | NHS (Public sector) | Private Sector | Allied Health Professionals / Healthcare Scientists / Scientific and Technical | Medical and Dental | Ambulance | Public Health / Health Improvement | Commissioning managers / support staff | Registered Nurses and Midwives |
|       | A                   | B              | C  | D                  | E         | F                                  | G                                      | H                              |

Is the quality of patient care at your workplace better or worse than normal, or is it about the same?

|  | Unweighted base | A           | B       | C          | D         | E         | F         | G         | H          |
|--|-----------------|-------------|---------|------------|-----------|-----------|-----------|-----------|------------|
|  | 1008            | 1008        | -       | 222        | 80        | 30        | 13        | 16        | 257        |
| <b>Base</b>  | <b>1008</b>     | <b>1008</b> | -       | <b>219</b> | <b>80</b> | <b>30</b> | <b>10</b> | <b>10</b> | <b>279</b> |
| The quality of patient care is much better than normal         | 2%              | 2%          | -<br>** | 2%         | -<br>*    | 3%<br>**  | -<br>**   | 6%<br>**  | 4%         |
| The quality of patient care is somewhat better than normal     | 5%              | 5%          | -<br>** | 8%         | 5%<br>*   | -<br>**   | -<br>**   | -<br>**   | 4%         |
| The quality of patient care is the same as before the pandemic | 49%             | 49%         | -<br>** | 50%        | 51%<br>*  | 53%<br>** | 38%<br>** | 63%<br>** | 47%        |
| The quality of patient care is somewhat lower than normal      | 27%             | 27%         | -<br>** | 29%        | 33%<br>K  | 17%<br>** | 8%<br>**  | 19%<br>** | 32%<br>K   |
| The quality of patient care is much lower than normal          | 6%              | 6%          | -<br>** | 3%         | 4%<br>*   | 23%<br>** | -<br>**   | 6%<br>**  | 7%         |
| Don't know   | 11%             | 11%         | -<br>** | 8%         | 8%<br>*   | 3%<br>**  | 54%<br>** | 6%<br>**  | 5%         |

Cell Contents (Column Percentages, Statistical Test Results), Statistics (Column Proportions, Means, (95%): A/B, C/D/E/F/G/H/I/J/K/L/M, N/O/P/Q/R, S/T

# Healthcare Professionals Survey

Fieldwork Dates: 12th - 17th August 2021



| Total | group? Hover over each for more detail. |             |  |                          |                          | Organisation type 1 |                           |                               |                                      |       |
|-------|---|-------------|--|--------------------------|--------------------------|---------------------|---------------------------|-------------------------------|--------------------------------------|-------|
|       | Nursing or Healthcare Assistants        | Social Care | Wider Healthcare Team (inc. admin & clerical, HR, finance, IT, facilities and maintenance) | Other General Management | Other occupational group | NHS hospital        | GP surgery/ health centre | Mental health trust / service | Community services / Local Authority | Other |
|       | I                                       | J           | K  | L                        | M                        | N                   | O                         | P                             | Q                                    | R     |

Which of the following best describes the effect the COVID-19 pandemic is continuing to have on the normal services offered by your workplace?

|  | Unweighted base | I             | J         | K          | L         | M         | N          | O          | P         | Q             | R            |
|--|-----------------|---------------|-----------|------------|-----------|-----------|------------|------------|-----------|---------------|--------------|
|  | 1008            | 79            | 10        | 268        | 21        | 12        | 573        | 120        | 91        | 90            | 131          |
| <b>Base</b>  | <b>1008</b>     | <b>70</b>     | <b>10</b> | <b>269</b> | <b>20</b> | <b>12</b> | <b>575</b> | <b>120</b> | <b>93</b> | <b>92</b>     | <b>125</b>   |
| Normal services are not running at all   | 2%              | 4%<br>*       | -<br>**   | 3%         | 10%<br>** | -<br>**   | 2%         | 6%<br>N.P  | -<br>*    | 1%<br>*       | 5%<br>N.P    |
| Normal services are running but are still heavily disrupted                                    | 27%             | 25%<br>*      | 20%<br>** | 25%        | 43%<br>** | 33%<br>** | 28%        | 27%        | 29%<br>*  | 25%<br>*      | 23%          |
| Normal services are running but are still somewhat disrupted                                   | 50%             | 47%<br>*      | 60%<br>** | 54%        | 33%<br>** | 50%<br>** | 51%<br>R   | 56%<br>R   | 54%<br>R* | 47%<br>*      | 39%          |
| Normal services are no longer disrupted  | 11%             | 9%<br>*       | -<br>**   | 9%         | 5%<br>**  | 8%<br>**  | 12%        | 9%         | 10%<br>*  | 9%<br>*       | 13%          |
| Don't know   | 2%              | 1%<br>*       | -<br>**   | 3%         | 5%<br>**  | -<br>**   | 2%         | -          | 2%<br>*   | 1%<br>*       | 4%<br>O      |
| N/A - the normal services offered by my workplace were never affected by the COVID-19 pandemic | 7%              | 14%<br>C.D.K* | 20%<br>** | 6%         | 5%<br>**  | 8%<br>**  | 6%         | 3%         | 4%<br>*   | 17%<br>N.O.P* | 16%<br>N.O.P |

# Healthcare Professionals Survey

Fieldwork Dates: 12th - 17th August 2021



| Total | group? Hover over each for more detail. |             |  |                          |                          | Organisation type 1 |                           |                               |                                      |       |
|-------|---|-------------|--|--------------------------|--------------------------|---------------------|---------------------------|-------------------------------|--------------------------------------|-------|
|       | Nursing or Healthcare Assistants        | Social Care | Wider Healthcare Team (inc. admin & clerical, HR, finance, IT, facilities and maintenance) | Other General Management | Other occupational group | NHS hospital        | GP surgery/ health centre | Mental health trust / service | Community services / Local Authority | Other |
|       | I                                       | J           | K  | L                        | M                        | N                   | O                         | P                             | Q                                    | R     |

Is the quality of patient care at your workplace better or worse than normal, or is it about the same?

|  | Unweighted base | I        | J         | K              | L         | M         | N        | O          | P        | Q           | R        |
|--|-----------------|----------|-----------|----------------|-----------|-----------|----------|------------|----------|-------------|----------|
|  | 1008            | 79       | 10        | 268            | 21        | 12        | 573      | 120        | 91       | 90          | 131      |
| <b>Base</b>  | 1008            | 70       | 10        | 269            | 20        | 12        | 575      | 120        | 93       | 92          | 125      |
| The quality of patient care is much better than normal         | 2%              | 5%<br>D* | 10%<br>** | 1%             | -<br>**   | 8%<br>**  | 3%       | 1%         | -<br>*   | -<br>*      | 4%       |
| The quality of patient care is somewhat better than normal     | 5%              | 4%<br>*  | 10%<br>** | 4%             | 5%<br>**  | 8%<br>**  | 4%       | 7%         | 5%<br>*  | 6%<br>*     | 4%       |
| The quality of patient care is the same as before the pandemic | 49%             | 54%<br>* | 30%<br>** | 48%            | 38%<br>** | 42%<br>** | 50%      | 51%        | 47%<br>* | 43%<br>*    | 47%      |
| The quality of patient care is somewhat lower than normal      | 27%             | 27%<br>* | 40%<br>** | 18%            | 24%<br>** | 33%<br>** | 24%      | 33%<br>N.R | 32%<br>* | 34%<br>N.R* | 22%      |
| The quality of patient care is much lower than normal          | 6%              | 8%<br>*  | -<br>**   | 6%             | 10%<br>** | -<br>**   | 6%       | 3%         | 8%<br>*  | 6%<br>*     | 8%       |
| Don't know   | 11%             | 3%<br>*  | 10%<br>** | 22%<br>C.D.H.I | 24%<br>** | 8%<br>**  | 12%<br>O | 5%         | 8%<br>*  | 11%<br>*    | 16%<br>O |

Cell Contents (Ci, U/V/W, X/Y, Z/AA/AB/AC/AD/AE/AF/AG, AH/AI/AJ/AK, Minimum Base: 30 (\*\*), Small Base: 100 (\*))

# Healthcare Professionals Survey

Fieldwork Dates: 12th - 17th August 2021



| Total | Role           |                     | Tenure in current organisation |            |                    | Gender |        |
|-------|----------------|---------------------|--------------------------------|------------|--------------------|--------|--------|
|       | Patient facing | Non- Patient facing | Up to 5 years                  | 5-15 years | More than 15 years | Male   | Female |
|       | S              | T                   | U                              | V          | W                  | X      | Y      |

Which of the following best describes the effect the COVID-19 pandemic is continuing to have on the normal services offered by your workplace?

|  | Unweighted base | S          | T          | U          | V          | W          | X          | Y          |
|--|-----------------|------------|------------|------------|------------|------------|------------|------------|
|  | 1008            | 781        | 227        | 314        | 346        | 343        | 283        | 725        |
| <b>Base</b>  | <b>1008</b>     | <b>785</b> | <b>223</b> | <b>313</b> | <b>345</b> | <b>345</b> | <b>280</b> | <b>728</b> |
| Normal services are not running at all   | 2%              | 2%         | 2%         | 3%         | 2%         | 2%         | 3%         | 2%         |
| Normal services are running but are still heavily disrupted                                    | 27%             | 28%        | 22%        | 23%        | 29%        | 29%        | 30%        | 25%        |
| Normal services are running but are still somewhat disrupted                                   | 50%             | 50%        | 51%        | 52%        | 50%        | 49%        | 46%        | 52%        |
| Normal services are no longer disrupted  | 11%             | 11%        | 11%        | 12%        | 11%        | 11%        | 12%        | 11%        |
| Don't know   | 2%              | 1%         | 5%         | 3%         | 2%         | 2%         | 2%         | 2%         |
| N/A - the normal services offered by my workplace were never affected by the COVID-19 pandemic | 7%              | 7%         | 9%         | 8%         | 7%         | 7%         | 7%         | 8%         |

# Healthcare Professionals Survey

Fieldwork Dates: 12th - 17th August 2021



| Total | Role           |                     | Tenure in current organisation |            |                    | Gender |        |
|-------|----------------|---------------------|--------------------------------|------------|--------------------|--------|--------|
|       | Patient facing | Non- Patient facing | Up to 5 years                  | 5-15 years | More than 15 years | Male   | Female |
|       | S              | T                   | U                              | V          | W                  | X      | Y      |

Is the quality of patient care at your workplace better or worse than normal, or is it about the same?

|  | Unweighted base | S          | T          | U          | V          | W          | X          | Y          |
|--|-----------------|------------|------------|------------|------------|------------|------------|------------|
|  | 1008            | 781        | 227        | 314        | 346        | 343        | 283        | 725        |
| <b>Base</b>  | <b>1008</b>     | <b>785</b> | <b>223</b> | <b>313</b> | <b>345</b> | <b>345</b> | <b>280</b> | <b>728</b> |
| The quality of patient care is much better than normal         | 2%              | 2%         | 3%         | 4%         | 2%         | 2%         | 3%         | 2%         |
| The quality of patient care is somewhat better than normal     | 5%              | 5%         | 4%         | 8%<br>V.W  | 3%         | 4%         | 3%         | 6%         |
| The quality of patient care is the same as before the pandemic | 49%             | 52%        | 39%        | 45%        | 51%        | 50%        | 50%        | 48%        |
| The quality of patient care is somewhat lower than normal      | 27%             | 29%<br>T   | 17%        | 25%        | 27%        | 28%        | 22%        | 28%        |
| The quality of patient care is much lower than normal          | 6%              | 6%<br>T    | 7%         | 6%         | 6%         | 6%         | 8%         | 5%         |
| Don't know   | 11%             | 6%         | 31%<br>S   | 13%        | 12%        | 9%         | 15%<br>Y   | 10%        |

Cell Contents (C)

# Healthcare Professionals Survey

Fieldwork Dates: 12th - 17th August 2021



| Total | Region |          |      |        |       |       |          |                  |
|-------|--------|----------|------|--------|-------|-------|----------|------------------|
|       | North  | Midlands | East | London | South | Wales | Scotland | Northern Ireland |
|       | Z      | AA       | AB   | AC     | AD    | AE    | AF       | AG               |

Which of the following best describes the effect the COVID-19 pandemic is continuing to have on the normal services offered by your workplace?

|  |             |            |            |           |           |            |           |            |           |
|--|-------------|------------|------------|-----------|-----------|------------|-----------|------------|-----------|
| Unweighted base  | 1008        | 278        | 152        | 63        | 84        | 235        | 55        | 112        | 29        |
| <b>Base</b>  | <b>1008</b> | <b>278</b> | <b>152</b> | <b>65</b> | <b>82</b> | <b>235</b> | <b>55</b> | <b>112</b> | <b>29</b> |
| Normal services are not running at all   | 2%          | 1%         | 3%         | 3%        | 6%        | 0%         | 2%        | 4%         | 11%       |
|  |             |            |            | *         | Z.AD*     |            | *         | AD         | **        |
| Normal services are running but are still heavily disrupted                                    | 27%         | 26%        | 23%        | 30%       | 19%       | 29%        | 33%       | 28%        | 38%       |
|  |             |            |            | *         | *         |            | *         |            | **        |
| Normal services are running but are still somewhat disrupted                                   | 50%         | 54%        | 58%        | 51%       | 47%       | 49%        | 40%       | 46%        | 27%       |
|  |             |            | AE.AF      | *         | *         |            | *         |            | **        |
| Normal services are no longer disrupted  | 11%         | 11%        | 7%         | 8%        | 18%       | 13%        | 11%       | 12%        | 10%       |
|  |             |            |            | *         | AA*       |            | *         |            | **        |
| Don't know   | 2%          | 2%         | 4%         | -         | 2%        | 2%         | 4%        | 1%         | -         |
|  |             |            |            | *         | *         |            | *         |            | **        |
| N/A - the normal services offered by my workplace were never affected by the COVID-19 pandemic | 7%          | 7%         | 5%         | 8%        | 8%        | 7%         | 11%       | 11%        | 14%       |
|  |             |            |            | *         | *         |            | *         |            | **        |

# Healthcare Professionals Survey

Fieldwork Dates: 12th - 17th August 2021



| Total | Region |          |      |        |       |       |          |                  |
|-------|--------|----------|------|--------|-------|-------|----------|------------------|
|       | North  | Midlands | East | London | South | Wales | Scotland | Northern Ireland |
|       | Z      | AA       | AB   | AC     | AD    | AE    | AF       | AG               |

Is the quality of patient care at your workplace better or worse than normal, or is it about the same?

|  |             |            |            |                       |                |            |            |            |           |
|--|-------------|------------|------------|-----------------------|----------------|------------|------------|------------|-----------|
| Unweighted base  | 1008        | 278        | 152        | 63                    | 84             | 235        | 55         | 112        | 29        |
| <b>Base</b>  | <b>1008</b> | <b>278</b> | <b>152</b> | <b>65</b>             | <b>82</b>      | <b>235</b> | <b>55</b>  | <b>112</b> | <b>29</b> |
| The quality of patient care is much better than normal         | 2%          | 2%         | 3%         | 3%<br>*               | 9%<br>Z.AD.AE* | 1%         | -<br>*     | 3%         | -<br>**   |
| The quality of patient care is somewhat better than normal     | 5%          | 7%         | 6%         | 5%<br>*               | 3%<br>*        | 3%         | 2%<br>*    | 6%         | 4%<br>**  |
| The quality of patient care is the same as before the pandemic | 49%         | 50%        | 48%        | 41%<br>*              | 51%<br>*       | 52%        | 49%<br>*   | 47%        | 34%<br>** |
| The quality of patient care is somewhat lower than normal      | 27%         | 24%        | 27%        | 42%<br>Z.AA.AC.AD.AE* | 20%<br>*       | 26%        | 24%<br>*   | 30%        | 42%<br>** |
| The quality of patient care is much lower than normal          | 6%          | 7%         | 3%         | 3%<br>*               | 6%<br>*        | 7%         | 11%<br>AA* | 4%         | 11%<br>** |
| Don't know   | 11%         | 11%        | 13%        | 6%<br>*               | 11%<br>*       | 11%        | 14%<br>*   | 10%        | 10%<br>** |

Cell Contents (C)



# Healthcare Professionals Survey

Fieldwork Dates: 12th - 17th August 2021



| Total | Age      |          |          |      |
|-------|----------|----------|----------|------|
|       | 18 to 34 | 35 to 44 | 45 to 54 | 55 + |
|       | AH       | AI       | AJ       | AK   |

Which of the following best describes the effect the COVID-19 pandemic is continuing to have on the normal services offered by your workplace?

|  | Unweighted base | 18 to 34   | 35 to 44   | 45 to 54   | 55 +       |
|--|-----------------|------------|------------|------------|------------|
|  | 1008            | 165        | 223        | 284        | 336        |
| <b>Base</b>  | <b>1008</b>     | <b>164</b> | <b>223</b> | <b>283</b> | <b>338</b> |
| Normal services are not running at all   | 2%              | -          | 3%         | 2%         | 3%         |
|  |                 |            | AH         |            | AH         |
| Normal services are running but are still heavily disrupted                                    | 27%             | 28%        | 26%        | 22%        | 31%        |
|  |                 |            |            |            | AJ         |
| Normal services are running but are still somewhat disrupted                                   | 50%             | 54%        | 48%        | 50%        | 49%        |
| Normal services are no longer disrupted  | 11%             | 9%         | 14%        | 12%        | 11%        |
| Don't know   | 2%              | 4%         | 3%         | 2%         | 1%         |
|  |                 | AK         |            |            |            |
| N/A - the normal services offered by my workplace were never affected by the COVID-19 pandemic | 7%              | 6%         | 7%         | 12%        | 5%         |
|  |                 |            |            | AH.AI.AK   |            |

# Healthcare Professionals Survey

Fieldwork Dates: 12th - 17th August 2021



| Total | Age      |          |          |      |
|-------|----------|----------|----------|------|
|       | 18 to 34 | 35 to 44 | 45 to 54 | 55 + |
|       | AH       | AI       | AJ       | AK   |

Is the quality of patient care at your workplace better or worse than normal, or is it about the same?

|  | Unweighted base | AH         | AI         | AJ         | AK         |
|--|-----------------|------------|------------|------------|------------|
|  | 1008            | 165        | 223        | 284        | 336        |
| <b>Base</b>  | <b>1008</b>     | <b>164</b> | <b>223</b> | <b>283</b> | <b>338</b> |
| The quality of patient care is much better than normal         | 2%              | 3%         | 4%         | 2%         | 1%         |
| The quality of patient care is somewhat better than normal     | 5%              | 5%         | 7%         | 4%         | 5%         |
| The quality of patient care is the same as before the pandemic | 49%             | 45%        | 43%        | 50%        | 54%        |
| The quality of patient care is somewhat lower than normal      | 27%             | 26%        | 28%        | 29%        | 24%        |
| The quality of patient care is much lower than normal          | 6%              | 6%         | 4%         | 6%         | 7%         |
| Don't know   | 11%             | 15%        | 14%        | 9%         | 9%         |

Cell Contents (C)