

# YouGov Results - Travel in London

Fieldwork: 3rd - 7th September 2020

Sample: 502 Adults in London



Total	Gender		Age					Social Grade	
	Male	Female	18-24	25-34	35-44	45-54	55+	ABC1	C2DE

On a different topic...For the following question, even if you have not used these modes of transport in London before, we are still interested in your opinion...How comfortable or uncomfortable would you currently feel using the following modes of transport in London? (Please select one option on each row)

## C1\_1. The London Underground (including the DLR)

Unweighted base	502	230	272	48	122	99	76	157	297	205
<b>Base: All London Adults</b>	502	245	257	55	121	103	77	146	296	206
Very comfortable	18%	21%	14%	27%	19%	14%	17%	16%	18%	17%
Fairly comfortable	35%	39%	31%	41%	35%	44%	28%	30%	33%	38%
Fairly uncomfortable	25%	22%	28%	22%	32%	19%	30%	23%	28%	22%
Very uncomfortable	19%	15%	23%	11%	10%	19%	20%	29%	19%	19%
Don't know	3%	3%	4%	-	4%	4%	5%	3%	2%	5%

## C1\_2. Overground trains (including the London Overground)

Unweighted base	500	228	272	47	122	98	76	157	296	204
<b>Base: All London Adults</b>	499	242	257	53	121	102	77	146	295	204
Very comfortable	21%	26%	16%	33%	22%	19%	11%	22%	21%	20%
Fairly comfortable	46%	44%	47%	42%	47%	45%	48%	45%	44%	49%
Fairly uncomfortable	21%	17%	24%	14%	21%	22%	26%	20%	25%	14%
Very uncomfortable	9%	9%	9%	3%	6%	8%	11%	12%	7%	11%
Don't know	4%	4%	4%	9%	5%	6%	4%	2%	3%	6%

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## C1\_3. Riverboat services such as the Thames Clipper

Unweighted base	495	228	267	48	120	97	76	154	292	203
<b>Base: All London Adults</b>	495	243	252	55	119	101	77	144	291	204
Very comfortable	16%	19%	14%	8%	16%	16%	11%	22%	16%	16%
Fairly comfortable	34%	35%	33%	39%	30%	41%	43%	27%	38%	29%
Fairly uncomfortable	18%	15%	20%	18%	24%	15%	14%	16%	21%	13%
Very uncomfortable	11%	9%	12%	8%	10%	5%	15%	14%	7%	15%
Don't know	21%	21%	21%	27%	20%	22%	18%	21%	17%	27%

## C1\_4. Buses

Unweighted base	489	226	263	47	118	96	74	154	290	199
<b>Base: All London Adults</b>	487	241	247	53	117	99	75	143	288	199
Very comfortable	18%	19%	16%	32%	17%	9%	16%	19%	17%	18%
Fairly comfortable	40%	41%	39%	43%	35%	51%	33%	39%	38%	42%
Fairly uncomfortable	26%	25%	28%	20%	30%	24%	31%	25%	29%	22%
Very uncomfortable	14%	13%	14%	5%	13%	11%	17%	17%	13%	14%
Don't know	3%	3%	3%	-	5%	5%	3%	1%	2%	4%

## C1\_5. Black cab taxis

Unweighted base	493	226	267	48	122	96	74	153	291	202
<b>Base: All London Adults</b>	492	241	252	55	121	99	75	142	290	202
Very comfortable	21%	23%	19%	24%	17%	19%	23%	23%	21%	20%
Fairly comfortable	41%	40%	42%	35%	34%	50%	42%	42%	40%	42%
Fairly uncomfortable	20%	19%	21%	20%	28%	15%	17%	20%	24%	15%
Very uncomfortable	8%	7%	10%	3%	10%	5%	12%	9%	7%	11%
Don't know	10%	11%	8%	18%	11%	12%	7%	6%	8%	12%

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## C1\_6. Other taxi services (e.g. Uber, Addison Lee etc.)

Unweighted base	489	221	268	47	121	95	74	152	290	199
<b>Base: All London Adults</b>	<b>488</b>	<b>235</b>	<b>253</b>	<b>53</b>	<b>120</b>	<b>98</b>	<b>75</b>	<b>142</b>	<b>289</b>	<b>199</b>
Very comfortable	15%	18%	13%	24%	24%	13%	11%	10%	16%	14%
Fairly comfortable	41%	40%	42%	51%	38%	53%	35%	34%	43%	39%
Fairly uncomfortable	23%	23%	23%	15%	23%	18%	24%	28%	24%	22%
Very uncomfortable	13%	12%	14%	3%	8%	6%	21%	21%	12%	14%
Don't know	8%	8%	7%	6%	7%	10%	9%	7%	5%	11%

## C1\_7. Bicycle hire schemes (e.g. Santander Cycles/ 'Boris' Bikes, Mobike, Jump etc.)

Unweighted base	491	223	268	47	122	96	73	153	290	201
<b>Base: All London Adults</b>	<b>489</b>	<b>237</b>	<b>252</b>	<b>53</b>	<b>121</b>	<b>99</b>	<b>74</b>	<b>143</b>	<b>289</b>	<b>201</b>
Very comfortable	13%	13%	14%	18%	18%	17%	8%	8%	16%	10%
Fairly comfortable	26%	28%	24%	30%	31%	27%	36%	15%	27%	24%
Fairly uncomfortable	18%	20%	16%	20%	25%	22%	15%	11%	20%	16%
Very uncomfortable	22%	18%	26%	22%	15%	16%	22%	31%	21%	24%
Don't know	21%	21%	20%	10%	12%	18%	19%	35%	17%	27%

Cell Contents (Column Percentages)