Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



						Flight type					
	Total	UK	DK	ES	FR	NL	SE	DE	Domestic flights	Short haul	Mid haul
Base	1414	202	203	200	207	201	201	200	62	137	33
UK	14%	100%	-	-	-	-	-	-	100%	100%	100%
DK	14%	-	100%	-	-	-	-	-	-	-	-
ES	14%	-	-	100%	-	-	-	-	-	-	-
FR	15%	-	-	-	100%	-	-	-	-	-	-
NL	14%	-	-	-	-	100%	-	-	-	-	-
SE	14%	-	-	-	-	-	100%	-	-	-	-
DE	14%	-	-	-	-	-	-	100%	-	-	-

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



Country

2

			Level								
	Long haul	Junior	Mid	Senior	First year of trading	Less than £25,000	£25,000 to £49,999	£50,000 to £99,999	£100,000 to £249,999	£250,000 to £499,999	£500,000 to £999,999
Base	61	00	62	107	0	7			10	40	
		33			2	,	8	9	12	10	4
UK	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
DK	-	-	-	-	-	-	-	-	-	-	-
ES	-	-	-	-	-	-	-	-	-	-	-
FR	-	-	-	-	-	-	-	-	-	-	-
NL	-	-	-	-		-	-	-	-	-	-
SE	-	-	-	-	-	-	-	-	-	-	-
DE	-	-	-	-	-	-	-	-	-	-	-

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



What was the turnover of your company in the last financial year? Please give your best estimate if you are unsure.

	£1 million to £1.9 million	£2 million to £2.9 million	£3 million to £4.9 million	£5 million to £9.9 million	£10 million to £19.9 million	£20 million to £34.9 million	£35 million to £49.9 million	£50 million to £99.9 million	£100 million to £249.9 million	£250 million to £499.9 million	£500 million to £749.9 million
Base	8	2	7	40	40		4	11	7	9	3
Dase	8	2	/	13	18	6	4	11	/	9	3
UK	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
DK	-	-	-	-	-	-	-	-	-	-	-
ES	-	-	-	-	-	-	-	-	-	-	-
FR	-	-	-	-	-	-	-	-	-	-	-
NL	-	-	-	-	-	-	-	-	-	-	-
SE	-	-	-	-	-	-	-	-	-	-	-
DE	-	-	-	-	-	-	-	-	-	-	-

Country

3

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021

Base
UK
DK
ES
FR
NL
SE
DE



Approximately how many people are employed by your company/employer in the country you live in?

						iive iii .						
	£750 million to £999.9 million	£1 billion or more	Don't know	Not applicable	Prefer not to answer	Small business (2-49 employees)	Medium business (50- 249 employees)	Large business (250 employees)	Manufacturing	Construction	Retail	
se	5	54	-	-	3	51	46	82	37	7	7	
K	100%	100%	-	-	100%	100%	100%	100%	100%	100%	100%	
K	-	-	-	-	-	-	-	-	-	-	-	
S	-	-	-	-	-	-	-	-	-	-	-	
R	-	-	-	-	-	-	-	-	-	-	-	
IL	-	-	-	-	-	-	-	-	-	-	-	
Е	-	-	-	-	-	-	-	-	-	-	-	
_												

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



	Which ONE of the following industry sectors does your business mainly operate in?													
	Financial services	Hospitality and leisure	Accountancy	Legal	IT & telecoms	Media/ marketing/ advertising/ PR & sales	Medical & health services	Education	Transportation & distribution	Real estate	1-2			
Base	21	8	3	9	22	10	6	4	8	4	596			
UK	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	14%			
DK	-	-	-	-	-	-	-	-	-	-	14%			
ES	-	-	-	-	-	-	-	-	-	-	16%			
FR	-	-	-	-	-	-	-	-	-	-	17%			
NL	-	-	-	-	-	-	-	-	-	-	13%			
SE	-	-	-	-	-	-	-	-	-	-	15%			
DE	-	-	-	-	-	-	-	-	-	-	11%			

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



ee u	en January 201 r best estimate	19 and March 2020 Again, please th	0? If you do no ink about any	t know exactly, flights you may	y, And since the end of March 2020, how many business flights have you ta							
	3-4	5-7	8-10	More than 10	0	1-2	3-4	5-7	8-10			
Base	366	226	81	145	832	302	157	71	25			
UK	15%	12%	12%	19%	20%	6%	5%	4%	-			
DK	13%	12%	11%	23%	17%	11%	11%	7%	8%			
ES	13%	12%	14%	14%	14%	14%	15%	6%	4%			
FR	16%	12%	10%	8%	10%	26%	18%	13%	24%			
NL	14%	21%	17%	7%	7%	19%	25%	41%	44%			
SE	13%	14%	21%	12%	16%	11%	10%	15%	16%			
DE	17%	18%	15%	16%	14%	14%	15%	14%	4%			

YOUGOV SURVEY RESULTS

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



				country					Fligh	t type
Total	UK	DK	ES	FR	NL	SE	DE	Domestic flights	Short haul	Mid haul

Base	1414	202	203	200	207	201	201	200	62	137	33
January - March, 2019	18%	18%	13%	22%	20%	17%	20%	13%	15%	18%	21%
April - June, 2019	11%	12%	13%	8%	10%	17%	9%	6%	11%	12%	3%
July - September, 2019	15%	9%	12%	16%	22%	17%	13%	13%	8%	7%	12%
October - December, 2019	22%	26%	24%	18%	19%	25%	17%	27%	26%	30%	27%
January - March, 2020	23%	29%	26%	25%	14%	15%	25%	31%	32%	27%	30%
Any time after March, 2020	12%	6%	12%	12%	15%	8%	15%	11%	8%	7%	6%
siness flight in the last 2 years	-	-	-	-	-	-	-	-	-	-	-

YOUGOV SURVEY RESULTS

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



		Level								
Long haul	Junior	Mid	Senior	First year of trading	Less than £25,000	£25,000 to £49,999	£50,000 to £99,999	£100,000 to £249,999	£250,000 to £499,999	£500,000 to £999,999

the Covid-19 particernic.											
Base	61	33	62	107	2	7	8	9	12	10	4
January - March, 2019	16%	12%	18%	20%	50%	14%	-	33%	17%	-	25%
April - June, 2019	-	12%	11%	12%	-	14%	25%	11%	-	30%	-
July - September, 2019	10%	9%	13%	7%	-	-	-	11%	17%	-	-
October - December, 2019	23%	30%	29%	23%	-	29%	25%	11%	25%	30%	50%
January - March, 2020	39%	27%	23%	33%	50%	43%	38%	11%	42%	40%	25%
Any time after March, 2020	11%	9%	6%	6%	-	-	13%	22%	-	-	-
Not applicable - did not take a business flight in the last 2 years	-	-	-	-	-	-	-	-	-	-	-

YOUGOV SURVEY RESULTS

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



What was the turnover of your company in the last financial year? Please give your best estimate if you are unsure.

£1 million to	£2 million to	£3 million to	£5 million to	£10 million to	£20 million to	£35 million to	£50 million to	£100 million to	£250 million to	£500 million to
£1.9 million	£2.9 million	£4.9 million	£9.9 million	£19.9 million	£34.9 million	£49.9 million	£99.9 million	£249.9 million	£499.9 million	£749.9 million

the Govid-15 paracillic.											
Base	8	2	7	13	18	6	4	11	7	9	3
January - March, 2019	38%	50%	14%	31%	28%	-	25%	-	-	22%	33%
April - June, 2019	-	-	14%	8%	11%	-	25%	18%	43%	11%	33%
July - September, 2019	25%	-	14%	-	6%	17%	-	-	14%	33%	-
October - December, 2019	13%	50%	14%	31%	39%	50%	25%	36%	14%	11%	-
January - March, 2020	25%	-	29%	31%	17%	17%	25%	9%	14%	11%	33%
Any time after March, 2020	-	-	14%	-	-	17%	-	36%	14%	11%	-
Not applicable - did not take a business flight in the last 2 years	-	-	-	-	-	-	-	-	-	-	-

Sample size: 1414

Not applicable

10

Sample: 14th December 2020 - 20th January 2021



Approximately how many people are employed by your company/employer in the country you live in?

£750 million to £999.9 million	£1 billion or more	Don't know	Not applicable	Prefer not to answer	Small business (2-49 employees)	Medium business (50- 249 employees)	Large business (250 employees)	Manufacturing	Construction	Retail	
-----------------------------------	--------------------	------------	----------------	----------------------	---------------------------------------	--	--------------------------------------	---------------	--------------	--------	--

andemic.											
Base	5	54	-	-	3	51	46	82	37	7	7
January - March, 2019	60%	11%	-	-	33%	16%	17%	20%	27%	14%	43%
April - June, 2019	-	9%	-	-	-	10%	15%	11%	14%	14%	29%
July - September, 2019	-	11%	-	-	-	10%	7%	12%	14%	-	-
October - December, 2019	-	30%	-	-	-	25%	35%	24%	24%	29%	-
January - March, 2020	40%	35%	-	-	67%	33%	22%	26%	19%	43%	14%
Any time after March, 2020	-	4%	-	-	-	6%	4%	7%	3%	-	14%
e - did not take a business flight in the last 2 years	-	-	-	-	-	-	-	-	-	-	-

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



Which ONE of the following industry sectors does your business mainly operate in?

you take betw please give yo

Financial services	Hospitality and leisure	Accountancy	Legal	IT & telecoms	Media/ marketing/ advertising/ PR & sales	Medical & health services	Education	Transportation & distribution	Real estate	1-2	
--------------------	-------------------------	-------------	-------	---------------	--	---------------------------	-----------	-------------------------------	-------------	-----	--

the Covid-19 pandernic.											
Base	21	8	3	9	22	10	6	4	8	4	596
January - March, 2019	14%	13%	67%	-	18%	20%	-	-	25%	-	29%
April - June, 2019	10%	-	-	33%	9%	10%	-	-	13%	25%	16%
July - September, 2019	10%	-	-	11%	5%	10%	17%	25%	-	25%	18%
October - December, 2019	19%	13%	-	44%	41%	30%	50%	25%	25%	25%	20%
January - March, 2020	33%	50%	33%	11%	27%	30%	33%	50%	38%	25%	11%
Any time after March, 2020	14%	25%	-	-	-	-	-	-	-	-	6%
Not applicable - did not take a business flight in the last 2 years	-	-	-	-	-	-	-	-	-	-	-

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



een Ja ur bes	nuary 201 st estimate	9 and March 202 Again, please the	0? If you do not nink about any fl	know exactly, lights you may			20, how many bu actly, please giv	•	•
	3-4	5-7	8-10	More than 10	0	1-2	3-4	5-7	8-10

the Covid-19 pandemic.									
Base	366	226	81	145	832	302	157	71	25
January - March, 2019	11%	7%	9%	10%	22%	17%	6%	3%	4%
April - June, 2019	9%	7%	2%	2%	11%	10%	12%	11%	-
July - September, 2019	17%	12%	7%	2%	14%	18%	15%	20%	4%
October - December, 2019	27%	30%	20%	9%	25%	16%	20%	25%	20%
January - March, 2020	27%	31%	36%	46%	27%	17%	18%	17%	24%
Any time after March, 2020	9%	13%	26%	30%	1%	23%	28%	24%	48%
Not applicable - did not take a business flight in the last 2 years	-	-	-	-	-	-	-	-	-

YOUGOV SURVEY RESULTS

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



				country					Fligh	t type
Total	UK	DK	ES	FR	NL	SE	DE	Domestic flights	Short haul	Mid haul

Base	1414	202	203	200	207	201	201	200	62	137	33
0	-	-	-	-	-	-	-	-	-	-	-
1-2	42%	42%	42%	48%	49%	39%	43%	32%	34%	38%	27%
3-4	26%	27%	23%	24%	29%	25%	23%	31%	29%	27%	27%
5-7	16%	13%	13%	13%	13%	24%	16%	20%	15%	13%	6%
8-10	6%	5%	4%	6%	4%	7%	8%	6%	5%	6%	9%
More than 10	10%	14%	17%	11%	5%	5%	9%	12%	18%	16%	30%
Not applicable – did not take a business flight during this period	-	-	-	-	-	-	-	-	-	-	-

YOUGOV SURVEY RESULTS

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



		Level								
Long haul	Junior	Mid	Senior	First year of trading	Less than £25,000	£25,000 to £49,999	£50,000 to £99,999	£100,000 to £249,999	£250,000 to £499,999	£500,000 to £999,999

Base	61	33	62	107	2	7	8	9	12	10	4
0	-	-	-	-	-	-	-	-	-	-	-
1-2	23%	58%	47%	34%	50%	43%	38%	56%	50%	30%	-
3-4	28%	24%	24%	29%	50%	29%	50%	11%	33%	30%	25%
5-7	13%	9%	15%	13%	-	-	13%	22%	8%	30%	25%
8-10	5%	6%	6%	4%	-	14%	-	-	-	-	-
More than 10	31%	3%	8%	21%	-	14%	-	11%	8%	10%	50%
Not applicable – did not take a business flight during this period	-	-	-	-	-	-	-	-	-	-	-

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



What was the turnover of your company in the last financial year? Please give your best estimate if you are unsure.

£1 million to	£2 million to	£3 million to	£5 million to	£10 million to	£20 million to	£35 million to	£50 million to	£100 million to	£250 million to	£500 million to
£1.9 million	£2.9 million	£4.9 million	£9.9 million	£19.9 million	£34.9 million	£49.9 million	£99.9 million	£249.9 million	£499.9 million	£749.9 million

And thinking about the last 2 years, 2019-2020, how many business flights did you take between January 2019 and March 2020? If you do not know exactly, please give your best estimate Again, please think about any flights you may have taken in 2019, which would have occured before health restrictions were implemented as a result of the Covid-19 pandemic, as well as any flights you may have taken during the Covid-19 pandemic this year, in 2020.

Base	8	2	7	13	18	6	4	11	7	9	3
0	-	-	-	-	-	-	-	-	-	-	-
1-2	50%	100%	71%	31%	33%	17%	25%	55%	57%	44%	33%
3-4	13%	-	14%	46%	33%	17%	75%	18%	29%	22%	-
5-7	25%	-	-	8%	11%	33%	-	-	-	22%	33%
8-10	-	-	14%	8%	11%	-	-	18%	-	-	-
More than 10	13%	-	-	8%	11%	33%	-	9%	14%	11%	33%
Not applicable – did not take a business flight during this period	-	-	-	-	-	-	-	-	-	-	-

15

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



					Approximately l by your compa					
£750 million to £999.9 million	£1 billion or more	Don't know	Not applicable	Prefer not to answer	Small business (2-49 employees)	Medium business (50- 249 employees)	Large business (250 employees)	Manufacturing	Construction	Retail

Base	5	54	-	-	3	51	46	82	37	7	7
0	-	-	-	-	-	-	-	-	-	-	-
1-2	80%	35%	-	-	67%	39%	41%	43%	49%	29%	57%
3-4	-	26%	-	-	-	27%	33%	21%	19%	29%	14%
5-7	-	15%	-	-	-	16%	7%	15%	11%	14%	-
8-10	20%	4%	-	-	-	-	9%	6%	3%	29%	29%
More than 10	-	20%	-	-	33%	18%	11%	16%	19%	-	-
Not applicable – did not take a business flight during this period	-	-	-	-	-	-	-	-	-	-	-

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021

	Which ONE of the	following indus	try sectors does	s your business r	nainly operate i	n?				you take betw please give yo
Financial services	Hospitality and leisure	Accountancy	Legal	IT & telecoms	Media/ marketing/ advertising/ PR & sales	Medical & health services	Education	Transportation & distribution	Real estate	1-2

Base	21	8	3	9	22	10	6	4	8	4	596
0	-	-	-	-	-	-	-	-	-	-	-
1-2	52%	13%	33%	67%	41%	60%	17%	50%	38%	75%	100%
3-4	14%	38%	33%	22%	27%	-	33%	50%	13%	25%	-
5-7	19%	13%	33%	11%	18%	10%	-	-	25%	-	-
8-10	-	-	-	-	5%	10%	17%	-	-	-	-
More than 10	14%	38%	-	-	9%	20%	33%	-	25%	-	-
uring this period	-	-	-	-	-	-	-	-	-	-	-

YOUGOV SURVEY RESULTS

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



een January 201 ur best estimate	9 and March 202 Again, please the	0? If you do not nink about any f	know exactly, lights you may				usiness flights have ye your best estin	•
3-4	5-7	8-10	More than 10	0	1-2	3-4	5-7	8-10

Base	366	226	81	145	832	302	157	71	25
0	-	-	-	-	-	-	-	-	-
1-2	-	-	-	-	51%	50%	10%	-	4%
3-4	100%	-	-	-	24%	28%	46%	13%	8%
5-7	-	100%	-	-	13%	13%	24%	54%	24%
8-10	-	-	100%	-	4%	2%	10%	20%	32%
More than 10	-	-	-	100%	8%	7%	11%	14%	32%
Not applicable – did not take a business flight during this period	-	-	-	-	-	-	-	-	-

Sample size: 1414

give your best estimate.

19

Sample: 14th December 2020 - 20th January 2021

And since the end of March 2020, how many business flights have you taken? If you do not know exactly, please



					country					Fligh	t type
	Total	UK	DK	ES	FR	NL	SE	DE	Domestic flights	Short haul	Mid haul
ease											
Base	1414	202	203	200	207	201	201	200	62	137	33
0	59%	84%	71%	60%	40%	31%	67%	60%	81%	82%	73%
1-2	21%	8%	16%	22%	38%	28%	16%	22%	8%	9%	6%

20%

14%

5%

1%

8%

5%

2%

1%

12%

5%

1%

5%

2%

5%

5%

1%

3%

12%

3%

6%

@2019 YouGov plc. All Rights Reserved

3-4

5-7

8-10

More than 10

11%

5%

2%

4%

1%

2%

9%

2%

1%

0%

12%

2%

1%

5%

14%

4%

3%

1%

25%

YOUGOV SURVEY RESULTS

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



33%

11%

11%

13%

8%

		Level								
Long haul	Junior	Mid	Senior	First year of trading	Less than £25,000	£25,000 to £49,999	£50,000 to £99,999	£100,000 to £249,999	£250,000 to £499,999	£500,000 to £999,999
61	33	62	107	2	7	8	9	12	10	4
82%	88%	85%	81%	100%	100%	88%	44%	92%	100%	75%

And since the end of March 2020, how many business flights have you taken? If you do not know exactly, please give your best estimate.

1-2

3-4

5-7

8-10 More than 10 10%

3%

2%

3%

9%

8%

3%

3%

8%

6%

3%

2%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



What was the turnover of your company in the last financial year? Please give your best estimate if you are unsure.

£1 million to	£2 million to	£3 million to	£5 million to	£10 million to	£20 million to	£35 million to	£50 million to	£100 million to	£250 million to	£500 million to
£1.9 million	£2.9 million	£4.9 million	£9.9 million	£19.9 million	£34.9 million	£49.9 million	£99.9 million	£249.9 million	£499.9 million	£749.9 million

Base	8	2	7	13	18	6	4	11	7	9	3
0	50%	100%	100%	85%	83%	83%	100%	64%	86%	78%	100%
1-2	25%	-	-	-	11%	17%	-	18%	14%	-	-
3-4	13%	-	-	15%	-	-	-	9%	-	22%	-
5-7	13%	-	-	-	6%	-	-	-	-	-	-
8-10	-	-	-	-	-	-	-	-	-	-	-
lore than 10	-	-	-	-	-	-	-	9%	-	-	-

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



Approximately how many people are employed by your company/employer in the country you live in?

£/30 million to £1 billion or £1999.9 million more Don't know Not applicable answer (2-49 employees) 249 employees) 240 e	£750 million to £999.9 million	£1 billion or more	Don't know	Not applicable	Prefer not to answer	`. ·	249		Manufacturing	Construction	Retail	
--	-----------------------------------	--------------------	------------	----------------	----------------------	------	-----	--	---------------	--------------	--------	--

Base	5	54	-	-	3	51	46	82	37	7	7
0	80%	87%	-	-	100%	88%	83%	82%	89%	71%	71%
1-2	-	7%	-	-	-	8%	9%	7%	5%	14%	14%
3-4	-	-	-	-	-	4%	4%	5%	3%	-	14%
5-7	20%	-	-	-	-	-	4%	1%	-	14%	-
8-10	-	-	-	-	-	-	-	-	-	-	-
More than 10	-	6%	-	-	-	-	-	5%	3%	-	-

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



Which ONE of the following industry sectors does your business mainly operate in?

you take betw please give yo

Financial services	Hospitality and leisure	Accountancy	Legal	IT & telecoms	Media/ marketing/ advertising/ PR & sales	Medical & health services	Education	Transportation & distribution	Real estate	1-2	
-----------------------	-------------------------	-------------	-------	---------------	--	---------------------------	-----------	-------------------------------	-------------	-----	--

Base	21	8	3	9	22	10	6	4	8	4	596
0	95%	75%	33%	89%	91%	100%	100%	50%	88%	100%	72%
1-2	5%	13%	-	-	9%	-	-	25%	-	-	26%
3-4	-	-	67%	-	-	-	-	25%	-	-	3%
5-7	-	-	-	11%	-	-	-	-	-	-	-
8-10	-	-	-	-	-	-	-	-	-	-	0%
than 10	-	13%	-	-	-	-	-	-	13%	-	0%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



een January 20 ur best estima	19 and March 202 te Again, please the	20? If you do not hink about any f	know exactly, lights you may			20, how many bu actly, please giv	•	•
3-4	5-7	8-10	More than 10	0	1-2	3-4	5-7	8-10

Base	366	226	81	145	832	302	157	71	25
0	54%	46%	44%	46%	100%	-	-	-	-
1-2	23%	17%	9%	14%	-	100%	-	-	-
3-4	20%	16%	20%	12%	-	-	100%	-	-
5-7	2%	17%	17%	7%	-	-	-	100%	-
8-10	1%	3%	10%	6%	-	-	-	-	100%
Nore than 10	0%	1%	-	16%	-	-	-	-	-

Sample size: 1414



					country					Flight	type
	Total	UK	DK	ES	FR	NL	SE	DE	Domestic flights	Short haul	Mid haul
Thinking about when Covid19-related restrictions are lifted entirely, do you expect your business flights will											
Base	1414	202	203	200	207	201	201	200	62	137	33
Increase to a frequency greater than before health restrictions were imposed	13%	4%	6%	20%	17%	17%	10%	15%	5%	4%	6%
Return to the same frequency before health restrictions were imposed	38%	32%	45%	44%	39%	38%	31%	40%	32%	31%	45%
Recover but to a lower frequency than before health restrictions were imposed	40%	56%	39%	26%	37%	35%	48%	38%	56%	57%	48%
I will not be taking any more flights for business, even if health restrictions are lifted entirely	5%	4%	4%	7%	5%	6%	5%	5%	5%	4%	-
Don't know	4%	3%	6%	4%	2%	3%	6%	3%	2%	4%	-

YOUGOV SURVEY RESULTS

Sample size: 1414



			Level								
	Long haul	Junior	Mid	Senior	First year of trading	Less than £25,000	£25,000 to £49,999	£50,000 to £99,999	£100,000 to £249,999	£250,000 to £499,999	£500,000 to £999,999
Thinking about when Covid19-related restrictions are lifted entirely, do you expect your business flights will											
Base	61	33	62	107	2	7	8	9	12	10	4
Increase to a frequency greater than before health restrictions were imposed	5%	3%	6%	3%	-	-	-	11%	-	-	-
Return to the same frequency before health restrictions were imposed	33%	36%	29%	33%		29%	38%	44%	50%	30%	50%
Recover but to a lower frequency than before health restrictions were imposed	59%	48%	56%	58%	100%	71%	38%	33%	42%	70%	50%
I will not be taking any more flights for business, even if health restrictions are lifted entirely	-	9%	3%	4%	-	-	25%	-	-	-	-
Don't know	3%	3%	5%	3%	-	-	-	11%	8%	-	-

YOUGOV SURVEY RESULTS

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



What was the turnover of your company in the last financial year? Please give your best estimate if you are unsure.

	£1 million to £1.9 million	£2 million to £2.9 million	£3 million to £4.9 million	£5 million to £9.9 million	£10 million to £19.9 million	£20 million to £34.9 million	£35 million to £49.9 million	£50 million to £99.9 million		£250 million to £499.9 million	£500 million to £749.9 million
Thinking about when Covid19-related restrictions are lifted entirely, do you expect your business flights will											
Base	8	2	7	13	18	6	4	11	7	9	3
Increase to a frequency greater than before health restrictions were imposed	-	-	-	-	-	17%	-	18%	14%	-	-
Return to the same frequency before health restrictions were imposed	63%	-	14%	46%	33%	50%	50%	36%	-	11%	-
Recover but to a lower frequency than before health restrictions were imposed	38%	100%	43%	54%	61%	33%	50%	27%	71%	78%	100%
I will not be taking any more flights for business, even if health restrictions are lifted entirely	-	-	43%	-	-	-	-	9%	14%	-	-
Don't know	-	-	-	-	6%	-	-	9%	-	11%	-

Sample size: 1414



						Approximately by your compa	how many peop ny/employer in t live in?				
	£750 million to £999.9 million	£1 billion or more	Don't know	Not applicable	Prefer not to answer	Small business (2-49 employees)	Medium business (50- 249 employees)	Large business (250 employees)	Manufacturing	Construction	Retail
Thinking about when Covid19-related restrictions are lifted entirely, do you expect your business flights will											
Base	5	54	-	-	3	51	46	82	37	7	7
Increase to a frequency greater than before health restrictions were imposed	20%	4%	-	-	-	2%	2%	7%	3%	-	14%
Return to the same frequency before health restrictions were imposed	40%	24%	-	-	67%	45%	33%	22%	30%	29%	29%
Recover but to a lower frequency than before health restrictions were imposed	20%	67%	-	-	33%	49%	54%	62%	57%	57%	57%
I will not be taking any more flights for business, even if health restrictions are lifted entirely		4%	-	-	-	4%	2%	6%	11%	-	-
Don't know	20%	2%	-	-	-	-	9%	2%	-	14%	-

Sample size: 1414



	V	Vhich ONE of the	following indust	ry sectors doe	s your business r	nainly operate in	1?				you take betw please give yo
	Financial services	Hospitality and leisure	Accountancy	Legal	IT & telecoms	Media/ marketing/ advertising/ PR & sales	Medical & health services	Education	Transportation & distribution	Real estate	1-2
Thinking about when Covid19-related restrictions are lifted entirely, do you expect your business flights will											
Base	21	8	3	9	22	10	6	4	8	4	596
Increase to a frequency greater than before health restrictions were imposed	-	-	33%	11%	5%	-	-	-	-	-	11%
Return to the same frequency before health restrictions were imposed	5%	63%	33%	22%	27%	30%	33%	50%	50%	25%	37%
Recover but to a lower frequency than before health restrictions were imposed	81%	38%	-	67%	59%	70%	67%	50%	50%	75%	37%
I will not be taking any more flights for business, even if health restrictions are lifted entirely	10%	-	-	-	-	-	-	-	-	-	9%
Don't know	5%	-	33%	-	9%	-	-	-	-	-	6%

Sample size: 1414



	een January 201 ur best estimate	9 and March 202 Again, please tl	20? If you do no hink about any f	t know exactly, flights you may		end of March 202 I do not know ex		-	
	3-4	5-7	8-10	More than 10	0	1-2	3-4	5-7	8-10
Thinking about when Covid19-related restrictions are lifted entirely, do you expect your business flights will Base	366	226	81	145	832	302	157	71	25
Increase to a frequency greater than before health restrictions were imposed	14%	12%	17%	14%	6%	21%	17%	32%	20%
Return to the same frequency before health restrictions were imposed	39%	42%	37%	39%	36%	41%	51%	39%	24%
Recover but to a lower frequency than before health restrictions were imposed	42%	42%	43%	41%	46%	33%	29%	24%	52%
I will not be taking any more flights for business, even if health restrictions are lifted entirely	70/6	2%	2%	2%	7%	3%	2%	4%	4%
Don't know	3%	2%	-	3%	6%	3%	1%	-	-

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



				country					Fligh	t type
Total	UK	DK	ES	FR	NL	SE	DE	Domestic flights	Short haul	Mid haul

Base	562	113	79	51	77	70	96	76	35	78	16
Very prepared	8%	4%	14%	6%	10%	13%	9%	3%	6%	3%	6%
Somewhat prepared	36%	35%	33%	27%	42%	44%	34%	34%	29%	37%	38%
Somewhat unprepared	24%	15%	24%	37%	26%	29%	22%	28%	23%	13%	19%
Very unprepared	20%	26%	11%	24%	14%	11%	22%	30%	29%	27%	25%
Don't know	11%	20%	18%	6%	8%	3%	13%	5%	14%	21%	13%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



	Level									
Long haul	Junior	Mid	Senior	First year of trading	Less than £25,000	£25,000 to £49,999	£50,000 to £99,999	£100,000 to £249,999	£250,000 to £499,999	£500,000 to £999,999

Base	36	16	35	62	2	5	3	3	5	7	2
Very prepared	3%	6%	3%	3%	-	-	33%	33%	-	-	-
Somewhat prepared	28%	19%	46%	34%	100%	60%	-	-	20%	43%	-
Somewhat unprepared	6%	13%	11%	18%	-	-	33%	33%	40%	-	-
Very unprepared	39%	19%	20%	31%	-	20%	-	-	40%	43%	100%
Don't know	25%	44%	20%	15%	-	20%	33%	33%	-	14%	-

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



What was the turnover of your company in the last financial year? Please give your best estimate if you are unsure.

£1 million to	£2 million to	£3 million to	£5 million to	£10 million to	£20 million to	£35 million to	£50 million to	£100 million to	£250 million to	£500 million to
£1.9 million	£2.9 million	£4.9 million	£9.9 million	£19.9 million	£34.9 million	£49.9 million	£99.9 million	£249.9 million	£499.9 million	£749.9 million

Base	3	2	3	7	11	2	2	3	5	7	3
Very prepared	33%	-	-	-	-	-	-	-	-	-	-
Somewhat prepared	33%	50%	-	57%	36%	-	50%	67%	40%	71%	-
Somewhat unprepared	33%	50%	67%	14%	9%	-	-	-	20%	-	33%
Very unprepared	-	-	33%	14%	45%	50%	50%	33%	20%	14%	33%
Don't know	-	-	-	14%	9%	50%	-	-	20%	14%	33%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



Approximately how many people are employed by your company/employer in the country you live in?

£750 million to £999.9 million	£1 billion or more	Don't know	Not applicable	Prefer not to answer	Small business (2-49 employees)	Medium business (50- 249 employees)	Large business (250 employees)	Manufacturing	Construction	Retail	
-----------------------------------	--------------------	------------	----------------	----------------------	---------------------------------------	--	--------------------------------------	---------------	--------------	--------	--

Base	1	36	-	-	1	25	25	51	21	4	4
Very prepared	-	3%	-	-	-	8%	-	2%	-	-	-
Somewhat prepared	100%	28%	-	-	-	32%	36%	39%	33%	50%	-
Somewhat unprepared	-	14%	-	-	-	16%	16%	12%	29%	25%	25%
Very unprepared	-	22%	-	-	-	32%	32%	22%	14%	25%	50%
Don't know	-	33%	-	-	100%	12%	16%	25%	24%	-	25%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021

Which ONE of the following industry sectors does your business mainly operate in?										
Financial services	Hospitality and leisure	Accountancy	Legal	IT & telecoms	Media/ marketing/ advertising/ PR & sales	Medical & health services	Education	Transportation & distribution	Real estate	1-2

Base	17	3	-	6	13	7	4	2	4	3	219
Very prepared	12%	-	-	-	-	14%	-	-	-	-	10%
Somewhat prepared	35%	-	-	33%	54%	29%	-	50%	75%	33%	34%
Somewhat unprepared	12%	67%	-	17%	-	-	-	50%	-	33%	27%
Very unprepared	24%	33%	-	33%	23%	29%	50%	-	-	33%	17%
Don't know	18%	-	-	17%	23%	29%	50%	-	25%	-	11%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



een January 20	19 and March 202	20? If you do not	know exactly,	And since the end of March 2020, how many business flights have you taken? If you do not know exactly, please give your best estimate.							
ur best estimat	te Again, please the	hink about any f	lights you may								
3-4	5-7	8-10	More than 10	0	1-2	3-4	5-7	8-10			

Base	154	95	35	59	381	100	45	17	13
Very prepared	6%	6%	11%	8%	9%	6%	11%	-	8%
Somewhat prepared	45%	32%	40%	24%	33%	43%	47%	41%	15%
Somewhat unprepared	21%	28%	9%	24%	23%	28%	24%	29%	38%
Very unprepared	17%	22%	29%	32%	23%	15%	11%	18%	31%
Don't know	11%	12%	11%	12%	13%	8%	7%	12%	8%

33 6% 36% 55%

3%

YOUGOV SURVEY RESULTS

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



				country					Fligh	t type
Total	UK	DK	ES	FR	NL	SE	DE	Domestic flights	Short haul	Mid haul

Base	1414	202	203	200	207	201	201	200	62	137	
I will fly more, regardless of video conference software	11%	3%	5%	15%	22%	9%	10%	11%	6%	4%	
I will fly just as often, regardless of video conference software	42%	35%	42%	41%	45%	48%	36%	45%	29%	36%	
I will fly less as a result of video conference software	42%	56%	44%	41%	29%	36%	44%	42%	58%	55%	
Other	1%	1%	0%	-	-	1%	1%	1%	2%	1%	
Don't know	5%	5%	7%	4%	4%	5%	8%	3%	5%	4%	

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



	Level									
Long haul	Junior	Mid	Senior	First year of trading	Less than £25,000	£25,000 to £49,999	£50,000 to £99,999	£100,000 to £249,999	£250,000 to £499,999	£500,000 to £999,999

Base	61	33	62	107	2	7	8	9	12	10	4
I will fly more, regardless of video conference software	3%	-	3%	5%	-	-	13%	-	-	-	-
I will fly just as often, regardless of video conference software	34%	27%	35%	36%	-	57%	38%	56%	50%	60%	50%
I will fly less as a result of video conference software	54%	64%	55%	54%	100%	43%	50%	33%	33%	40%	25%
Other	3%	-	-	2%	-	-	-	11%	-	-	25%
Don't know	5%	9%	6%	3%	-	-	-	-	17%	-	-

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



What was the turnover of your company in the last financial year? Please give your best estimate if you are unsure.

£1 million to	£2 million to	£3 million to	£5 million to	£10 million to	£20 million to	£35 million to	£50 million to	£100 million to	£250 million to	£500 million to
£1.9 million	£2.9 million	£4.9 million	£9.9 million	£19.9 million	£34.9 million	£49.9 million	£99.9 million	£249.9 million	£499.9 million	£749.9 million

Base	8	2	7	13	18	6	4	11	7	9	3
I will fly more, regardless of video conference software	13%	-	-	-	-	17%	-	9%	14%	-	-
I will fly just as often, regardless of video conference software	25%	-	14%	46%	39%	50%	25%	45%	14%	-	33%
I will fly less as a result of video conference software	63%	100%	57%	46%	61%	33%	75%	45%	71%	89%	67%
Other	-	-	-	-	-	-	-	-	-	-	-
Don't know	-	-	29%	8%	-	-	-	-	-	11%	-

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



Approximately how many people are employed by your company/employer in the country you live in?

£750 million to £999.9 million	£1 billion or more	Don't know	Not applicable	Prefer not to answer	Small business (2-49 employees)	Medium business (50- 249 employees)	Large business (250 employees)	Manufacturing	Construction	Retail	
						employees)					1

Base	5	54	-	-	3	51	46	82	37	7	7
I will fly more, regardless of video conference software	-	4%	-	-	-	4%	2%	4%	5%	-	14%
I will fly just as often, regardless of video conference software	40%	24%	-	-	67%	43%	35%	22%	32%	43%	57%
I will fly less as a result of video conference software	40%	67%	-	-	33%	45%	59%	67%	57%	43%	29%
Other	-	-	-	-	-	4%	-	-	-	-	-
Don't know	20%	6%	-	-	-	4%	4%	7%	5%	14%	-

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



Which ONE of the following industry sectors does your business mainly operate in?	
---	--

you take betw please give yo

Financial services	Hospitality and leisure	Accountancy	Legal	IT & telecoms	Media/ marketing/ advertising/ PR & sales	Medical & health services	Education	Transportation & distribution	Real estate	1-2	
--------------------	-------------------------	-------------	-------	---------------	--	---------------------------	-----------	-------------------------------	-------------	-----	--

Base	
will fly more, regardless of video conference software	
ust as often, regardless of video conference software	١v
I will fly less as a result of video conference software	
Other	
Don't know	

ase	21	8	3	9	22	10	6	4	8	4	596
are	-	-	-	11%	5%	-	-	-	-	-	8%
are	10%	63%	67%	22%	14%	40%	50%	50%	38%	25%	37%
are	76%	25%	-	67%	77%	60%	50%	50%	63%	75%	46%
her	-	13%	-	-	-	-	-	-	-	-	1%
now	14%	-	33%	-	5%	-	-	-	-	-	8%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



een January 201 ur best estimate	9 and March 202 Again, please the	0? If you do not nink about any fl	know exactly, lights you may			20, how many bu actly, please giv	•	•
3-4	5-7	8-10	More than 10	0	1-2	3-4	5-7	8-10

Tooli Tolico Grant Into Grant Int									
Base	366	226	81	145	832	302	157	71	25
I will fly more, regardless of video conference software	11%	13%	16%	15%	4%	15%	25%	23%	28%
I will fly just as often, regardless of video conference software	47%	43%	37%	43%	37%	49%	49%	48%	40%
I will fly less as a result of video conference software	37%	39%	46%	38%	51%	30%	25%	27%	28%
Other	1%	-	-	1%	1%	1%	-	-	-
Don't know	4%	4%	1%	2%	7%	5%	1%	3%	4%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



				country					Fligh	t type
Total	UK	DK	ES	FR	NL	SE	DE	Domestic flights	Short haul	Mid haul

Base	589	113	90	82	60	72	89	83	36	76	18
1-10%	6%	10%	9%	2%	8%	10%	4%	1%	11%	11%	11%
11-20%	16%	14%	19%	18%	20%	13%	18%	13%	17%	12%	11%
21-30%	19%	14%	17%	12%	35%	29%	17%	19%	11%	11%	17%
31-40%	12%	12%	13%	12%	8%	15%	11%	14%	11%	13%	33%
41-50%	18%	18%	20%	24%	15%	14%	18%	18%	25%	17%	6%
50%+	22%	26%	19%	22%	10%	14%	27%	31%	14%	29%	22%
Don't know	5%	7%	3%	9%	3%	6%	4%	2%	11%	8%	-

YouGov.co.uk

44

YOUGOV SURVEY RESULTS

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



		Level								
Long haul	Junior	Mid	Senior	First year of trading	Less than £25,000	£25,000 to £49,999	£50,000 to £99,999	£100,000 to £249,999	£250,000 to £499,999	£500,000 to £999,999

Base	33	21	34	58	2	3	4	3	4	4	1
1-10%	12%	14%	6%	10%	-	-	25%	33%	-	-	-
11-20%	18%	10%	15%	16%	-	-	-	33%	25%	-	100%
21-30%	12%	19%	12%	14%	50%	-	-	-	25%	50%	-
31-40%	9%	-	15%	14%	-	33%	-	-	25%	-	-
41-50%	6%	10%	21%	19%	-	33%	25%	-	-	25%	-
50%+	33%	38%	24%	22%	50%	-	25%	33%	25%	25%	-
Don't know	9%	10%	9%	5%	-	33%	25%	-	-	-	-

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



What was the turnover of your company in the last financial year? Please give your best estimate if you are unsure.

£1 million to	£2 million to	£3 million to	£5 million to	£10 million to	£20 million to	£35 million to	£50 million to	£100 million to	£250 million to	£500 million to
£1.9 million	£2.9 million	£4.9 million	£9.9 million	£19.9 million	£34.9 million	£49.9 million	£99.9 million	£249.9 million	£499.9 million	£749.9 million

Base	5	2	4	6	11	2	3	5	5	8	2
1-10%	-	-	25%	-	9%	-	-	20%	-	13%	-
11-20%	20%	50%	25%	17%	9%	-	-	-	40%	25%	-
21-30%	60%	-	-	-	9%	-	33%	-	-	13%	-
31-40%	-	-	-	17%	18%	100%	-	-	20%	25%	50%
41-50%	-	-	25%	33%	36%	-	-	20%	-	13%	50%
50%+	20%	50%	25%	17%	9%	-	67%	40%	40%	13%	-
Don't know	-	-	-	17%	9%	-	-	20%	-	-	-

46

YOUGOV SURVEY RESULTS

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



Approximately how many people are employed by your company/employer in the country you live in?

£750 million to £999.9 million	£1 billion or more	Don't know	Not applicable	Prefer not to answer	Small business (2-49 employees)	Medium business (50- 249 employees)	Large business (250 employees)	Manufacturing	Construction	Retail	
-----------------------------------	--------------------	------------	----------------	----------------------	---------------------------------------	--	--------------------------------------	---------------	--------------	--------	--

Base	2	36	-	-	1	23	27	55	21	3	2
1-10%	-	14%	-	-	-	13%	4%	11%	14%	-	-
11-20%	50%	8%	-	-	-	26%	15%	9%	-	-	-
21-30%	-	17%	-	-	-	17%	7%	15%	-	-	50%
31-40%	-	6%	-	-	-	4%	22%	11%	24%	67%	-
41-50%	50%	17%	-	-	-	9%	26%	16%	14%	33%	-
50%+	-	33%	-	-	-	26%	15%	35%	43%	-	50%
Don't know	-	6%	-	-	100%	4%	11%	4%	5%	-	-

47

YOUGOV SURVEY RESULTS

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



Which ONE of the following industry sectors does your business mainly operate in?

you take betw please give yo

Financial services	Hospitality and leisure	Accountancy	Legal	IT & telecoms	Media/ marketing/ advertising/ PR & sales	Medical & health services	Education	Transportation & distribution	Real estate	1-2	
--------------------	-------------------------	-------------	-------	---------------	--	---------------------------	-----------	-------------------------------	-------------	-----	--

Base	16	2	-	6	17	6	3	2	5	3	274
1-10%	-	50%	-	-	18%	17%	-	-	-	-	6%
11-20%	25%	-	-	17%	29%	-	33%	-	40%	33%	14%
21-30%	6%	50%	-	-	12%	-	33%	-	60%	67%	17%
31-40%	-	-	-	17%	6%	33%	-	-	-	-	9%
41-50%	19%	-	-	67%	18%	17%	-	100%	-	-	20%
50%+	44%	-	-	-	12%	17%	-	-	-	-	26%
Don't know	6%	-	-	-	6%	17%	33%	-	-	-	7%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



een January 20	19 and March 202	20? If you do not	know exactly,	And since the end of March 2020, how many business flights have you taken? If you do not know exactly, please give your best estimate.							
ur best estima	te Again, please the	hink about any f	lights you may								
3-4	5-7	8-10	More than 10	0	1-2	3-4	5-7	8-10			

Base	134	89	37	55	428	90	39	19	7
1-10%	4%	8%	5%	13%	7%	7%	5%	5%	-
11-20%	16%	20%	11%	25%	15%	22%	21%	16%	-
21-30%	26%	26%	14%	7%	18%	19%	36%	37%	14%
31-40%	16%	15%	22%	9%	13%	10%	13%	11%	43%
41-50%	17%	16%	24%	13%	18%	22%	13%	26%	29%
50%+	17%	13%	22%	29%	25%	13%	8%	5%	14%
Don't know	4%	2%	3%	4%	5%	7%	5%	-	-

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



			Flight type							
Total	UK	DK	ES	FR	NL	SE	DE	Domestic flights	Short haul	Mid haul

Base	1414	202	203	200	207	201	201	200	62	137	33
Strongly agree	15%	9%	8%	25%	25%	10%	15%	15%	11%	10%	3%
Agree	31%	27%	20%	40%	45%	33%	21%	28%	29%	23%	36%
Neither agree nor disagree	28%	33%	31%	25%	19%	38%	31%	20%	39%	30%	39%
Disagree	12%	16%	16%	6%	6%	9%	11%	15%	10%	20%	6%
Strongly disagree	10%	10%	20%	3%	1%	5%	10%	19%	11%	12%	15%
Don't know	5%	3%	5%	2%	3%	3%	11%	4%	-	4%	-

Sample size: 1414

or business commitments)?

Sample: 14th December 2020 - 20th January 2021

To what extent, if at all, do you either agree or disagree that frequent flyer incentive programmes encourage nonessential travel (i.e. travel not involving either urgent family



			Level								
	Long haul	Junior	Mid	Senior	First year of trading	Less than £25,000	£25,000 to £49,999	£50,000 to £99,999	£100,000 to £249,999	£250,000 to £499,999	£500,000 to £999,999
ither agree or disagree that mes encourage non- colving either urgent family											
Base	61	33	62	107	2	7	8	9	12	10	4
Strongly agree	13%	6%	13%	8%	-	14%	13%	33%	8%	20%	-
Agree	21%	24%	29%	27%	50%	29%	75%	11%	17%	10%	25%
Neither agree nor disagree	31%	36%	27%	36%	50%	43%	13%	11%	50%	60%	50%
Disagree	11%	18%	18%	15%	-	14%	-	33%	17%	10%	-
Strongly disagree	15%	9%	10%	11%	-	-	-	-	8%	-	25%
Don't know											

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



What was the turnover of your company in the last financial year? Please give your best estimate if you are unsure.

£1 million to	£2 million to	£3 million to	£5 million to	£10 million to	£20 million to	£35 million to	£50 million to	£100 million to	£250 million to	£500 million to
£1.9 million	£2.9 million	£4.9 million	£9.9 million	£19.9 million	£34.9 million	£49.9 million	£99.9 million	£249.9 million	£499.9 million	£749.9 million

Base	8	2	7	13	18	6	4	11	7	9	3
Strongly agree	-	-	14%	8%	6%	-	-	9%	14%	-	-
Agree	88%	-	14%	31%	17%	-	25%	18%	29%	56%	-
Neither agree nor disagree	-	-	57%	46%	39%	33%	50%	45%	14%	22%	-
Disagree	-	100%	-	-	28%	17%	-	18%	14%	-	100%
Strongly disagree	13%	-	-	15%	11%	33%	25%	-	14%	11%	-
Don't know	-	-	14%	-	-	17%	-	9%	14%	11%	-

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



Approximately how many people are employed by your company/employer in the country you live in?

£750 million to £999.9 million	£1 billion or more	Don't know	Not applicable	Prefer not to answer	Small business (2-49 employees)	Medium business (50- 249 employees)	Large business (250 employees)	Manufacturing	Construction	Retail	
-----------------------------------	--------------------	------------	----------------	----------------------	---------------------------------------	--	--------------------------------------	---------------	--------------	--------	--

Base	5	54	-	-	3	51	46	82	37	7	7
Strongly agree	-	11%	-	-	-	10%	9%	9%	3%	14%	14%
Agree	40%	24%	-	-	33%	22%	24%	29%	24%	29%	29%
Neither agree nor disagree	20%	31%	-	-	-	43%	28%	32%	41%	-	43%
Disagree	40%	17%	-	-	33%	6%	24%	17%	19%	57%	-
Strongly disagree	-	17%	-	-	-	18%	7%	11%	8%	-	14%
Don't know	-	-	-	-	33%	2%	9%	2%	5%	-	-

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



Which ONE of the following industry sectors does your business mainly operate in?	

you take betw please give yo

Financial services	Hospitality and leisure	Accountancy	Legal	IT & telecoms	Media/ marketing/ advertising/ PR & sales	Medical & health services	Education	Transportation & distribution	Real estate	1-2	
--------------------	-------------------------	-------------	-------	---------------	--	---------------------------	-----------	-------------------------------	-------------	-----	--

Base	21	8	3	9	22	10	6	4	8	4	596
Strongly agree	14%	-	33%	11%	5%	20%	-	-	-	25%	16%
Agree	33%	63%	33%	56%	27%	10%	-	75%	25%	25%	32%
Neither agree nor disagree	14%	-	33%	11%	41%	30%	67%	25%	50%	25%	29%
Disagree	19%	25%	-	22%	14%	20%	-	-	13%	25%	10%
Strongly disagree	14%	13%	-	-	9%	10%	33%	-	13%	-	7%
Don't know	5%	-	-	-	5%	10%	-	-	-	-	7%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



een January 201 ur best estimate	9 and March 202 Again, please the	0? If you do not nink about any fl	know exactly, lights you may			20, how many bu actly, please giv	•	•
3-4	5-7	8-10	More than 10	0	1-2	3-4	5-7	8-10

Base	366	226	81	145	832	302	157	71	25
Strongly agree	14%	12%	26%	14%	14%	18%	13%	18%	20%
Agree	34%	31%	26%	20%	26%	38%	45%	37%	12%
Neither agree nor disagree	29%	31%	27%	20%	30%	26%	24%	31%	24%
Disagree	11%	14%	9%	16%	14%	7%	9%	10%	28%
Strongly disagree	8%	8%	11%	28%	11%	7%	8%	4%	12%
Don't know	3%	4%	1%	2%	6%	5%	1%	-	4%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



				country					Fligh	t type
Total	UK	DK	ES	FR	NL	SE	DE	Domestic flights	Short haul	Mid haul

Base	1414	202	203	200	207	201	201	200	62	137	33
More	6%	1%	1%	7%	14%	10%	6%	2%	2%	1%	-
The same	73%	84%	83%	72%	70%	60%	64%	79%	77%	84%	85%
Less	15%	12%	12%	18%	11%	19%	20%	16%	16%	12%	9%
Don't know	5%	3%	3%	4%	5%	10%	10%	3%	5%	2%	6%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



		Level								
Long haul	Junior	Mid	Senior	First year of trading	Less than £25,000	£25,000 to £49,999	£50,000 to £99,999	£100,000 to £249,999	£250,000 to £499,999	£500,000 to £999,999
61	33	62	107	2	7	8	9	12	10	4
2%	-	2%	1%	-	-	-	11%	-	-	-
80%	82%	94%	79%	100%	86%	75%	89%	92%	80%	100%

If airlines were to no longer offer flyer incentive programmes, would you take more, less or the same number of flights as you would have otherwise?

Base More The same

Less

Don't know

15%

3%

3%

2%

3%

3%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021

What was the turnover of your company in the last financial year? Please give your best estimate if you are unsure.

£1 million to	£2 million to	£3 million to	£5 million to	£10 million to	£20 million to	£35 million to	£50 million to	£100 million to	£250 million to	£500 million to
£1.9 million	£2.9 million	£4.9 million	£9.9 million	£19.9 million	£34.9 million	£49.9 million	£99.9 million	£249.9 million	£499.9 million	£749.9 million

Base	8	2	7	13	18	6	4	11	7	9	3
More	-	-	-	-	-	-	-	9%	-	-	-
The same	88%	100%	71%	100%	89%	100%	25%	64%	86%	89%	100%
Less	13%	-	14%	-	11%	-	75%	18%	-	11%	-
Don't know	-	-	14%	_	-	-	-	9%	14%	-	-

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



Approximately how many people are employed by your company/employer in the country you live in?

£750 million to £999.9 million	£1 billion or more	Don't know	Not applicable	Prefer not to answer	Small business (2-49 employees)	Medium business (50- 249 employees)	Large business (250 employees)	Manufacturing	Construction	Retail	
-----------------------------------	--------------------	------------	----------------	----------------------	---------------------------------------	--	--------------------------------------	---------------	--------------	--------	--

Base	5	54	-	-	3	51	46	82	37	7	7
More	-	-	-	-	-	-	-	2%	-	-	14%
The same	100%	80%	-	-	100%	90%	80%	82%	84%	86%	43%
Less	-	15%	-	-	-	8%	15%	12%	8%	14%	43%
Don't know	-	6%	-	-	-	2%	4%	4%	8%	-	-

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



Which ONE of the following industry sectors does your business mainly operate in?

you take betw please give yo

Financial Ho services	ospitality and leisure	Accountancy	Legal	IT & telecoms	Media/ marketing/ advertising/ PR & sales	Medical & health services	Education	Transportation & distribution	Real estate	1-2	
--------------------------	---------------------------	-------------	-------	---------------	--	---------------------------	-----------	-------------------------------	-------------	-----	--

Base	21	8	3	9	22	10	6	4	8	4	596
More	-	-	33%	-	-	-	-	-	-	-	4%
The same	90%	100%	67%	78%	86%	80%	67%	100%	100%	75%	77%
Less	10%	-	-	22%	9%	20%	33%	-	-	25%	13%
Don't know	-	-	-	-	5%	-	-	-	-	-	7%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



een January 201 ur best estimate	9 and March 202	20? If you do not hink about any f	know exactly, lights you may				0, how many business flights have you taker actly, please give your best estimate.					
3-4	5-7	8-10	More than 10	0	1-2	3-4	5-7	8-10				

Base	366	226	81	145	832	302	157	71	25
More	8%	7%	10%	6%	2%	9%	17%	11%	8%
The same	74%	67%	60%	73%	78%	73%	65%	52%	52%
Less	13%	22%	27%	16%	15%	13%	17%	27%	24%
Don't know	5%	4%	2%	5%	6%	5%	1%	10%	16%

Sample size: 1414



					country				Flight type			
	Total	UK	DK	ES	FR	NL	SE	DE	Domestic flights	Short haul	Mid haul	
Jet fuel typically has a tax-free status. Do you think this												
Base	1414	202	203	200	207	201	201	200	62	137	33	
Should be maintained	40%	38%	46%	36%	40%	22%	54%	42%	44%	37%	48%	
Should be replaced with a tax at a lower rate than road fuels	27%	27%	16%	31%	38%	39%	18%	16%	18%	28%	33%	
Should be taxed at the same rate as road fuels	25%	24%	31%	22%	17%	29%	22%	32%	26%	25%	12%	
Should be taxed at a higher rate than road fuels	9%	11%	7%	11%	5%	10%	5%	11%	13%	9%	6%	

Sample size: 1414

			Level								
	Long haul	Junior	Mid	Senior	First year of trading	Less than £25,000	£25,000 to £49,999	£50,000 to £99,999	£100,000 to £249,999	£250,000 to £499,999	£500,000 to £999,999
Jet fuel typically has a tax-free status. Do you think this											
Base	61	33	62	107	2	7	8	9	12	10	4
Should be maintained	41%	30%	40%	38%	-	14%	13%	67%	42%	50%	25%
Should be replaced with a tax at a lower rate than road fuels	21%	30%	27%	26%	-	43%	38%	11%	25%	30%	25%
Should be taxed at the same rate as road fuels	23%	30%	18%	26%	100%	14%	25%	11%	25%	-	25%
Should be taxed at a higher rate than road fuels	15%	9%	15%	9%	-	29%	25%	11%	8%	20%	25%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



What was the turnover of your company in the last financial year? Please give your best estimate if you are unsure.

	£1 million to £1.9 million	£2 million to £2.9 million	£3 million to £4.9 million	£5 million to £9.9 million	£10 million to £19.9 million	£20 million to £34.9 million	£35 million to £49.9 million		£100 million to £249.9 million		£500 million to £749.9 million
Jet fuel typically has a tax-free status. Do you think this											
Base	8	2	7	13	18	6	4	11	7	9	3
Should be maintained	25%	-	57%	31%	33%	33%	75%	27%	86%	22%	67%
Should be replaced with a tax at a lower rate than road fuels	38%	100%	-	23%	33%	33%	-	36%	-	33%	-
Should be taxed at the same rate as road fuels	13%	-	43%	46%	22%	33%	25%	36%	14%	33%	33%
Should be taxed at a higher rate than road fuels	25%	-	-	-	11%	-	-	-	-	11%	-

Sample size: 1414



						Approximately h					
	£750 million to £999.9 million	£1 billion or more	Don't know	Not applicable	Prefer not to answer	Small business (2-49 employees)	Medium business (50- 249 employees)	Large business (250 employees)	Manufacturing	Construction	Retail
Jet fuel typically has a tax-free status. Do you think this											
Base	5	54	-	-	3	51	46	82	37	7	7
Should be maintained	60%	37%	-	-	-	41%	33%	39%	32%	14%	57%
Should be replaced with a tax at a lower rate than road fuels	20%	30%	-	-	33%	25%	30%	24%	38%	14%	29%
Should be taxed at the same rate as road fuels	20%	20%	-	-	33%	20%	28%	26%	19%	57%	-
Should be taxed at a higher rate than road fuels	-	13%	-	-	33%	14%	9%	11%	11%	14%	14%

Sample size: 1414



	V	Vhich ONE of the	following indus	try sectors does	s your business r	nainly operate i	n?				you take betw please give yo			
	Financial services	Hospitality and leisure	Accountancy	Legal	IT & telecoms	Media/ marketing/ advertising/ PR & sales	Medical & health services	Education	Transportation & distribution	Real estate	1-2			
Jet fuel typically has a tax-free status. Do you think this														
Base	21	8	3	9	22	10	6	4	8	4	596			
Should be maintained	33%	38%	33%	33%	41%	60%	33%	-	50%	25%	38%			
Should be replaced with a tax at a lower rate than road fuels	38%	13%	33%	11%	18%	20%	17%	100%	25%	50%	23%			
Should be taxed at the same rate as road fuels	5%													
Should be taxed at a higher rate than road fuels	24%	-	-	-	5%	10%	17%	-	13%	-	10%			

Sample size: 1414

	een January 201 ur best estimate	9 and March 202 Again, please the	20? If you do no hink about any f	t know exactly, lights you may			20, how many bu actly, please giv	-	
	3-4	5-7	8-10	More than 10	0	1-2	3-4	5-7	8-10
Jet fuel typically has a tax-free status. Do you think this									
Base	366	226	81	145	832	302	157	71	25
Should be maintained	39%	33%	46%	54%	38%	41%	41%	37%	48%
Should be replaced with a tax at a lower rate than road fuels	31%	35%	25%	19%	23%	26%	39%	42%	20%
Should be taxed at the same rate as road fuels	22%	22%	22%	23%	28%	26%	17%	15%	28%
Should be taxed at a higher rate than road fuels	8%	10%	7%	4%	11%	7%	2%	6%	4%

Sample size: 1414



					country					Flight type		
	Total	UK	DK	ES	FR	NL	SE	DE	Domestic flights	Short haul	Mid haul	
What should the balance of aviation tax be in relation to rail?												
Base	1414	202	203	200	207	201	201	200	62	137	33	
Aviation should be taxed more than the rail sector	27%	36%	15%	29%	27%	25%	30%	29%	31%	38%	21%	
They should be equally taxed	53%	47%	58%	57%	57%	53%	43%	57%	55%	47%	55%	
Rail sector should be taxed more than aviation	8%	4%	6%	5%	9%	12%	12%	6%	2%	3%	6%	
Other	2%	1%	4%	1%	0%	1%	4%	3%	-	1%	-	
Don't know	10%	12%	16%	9%	7%	9%	10%	6%	13%	12%	18%	

Sample size: 1414



			Level										
	Long haul	Junior	Mid	Senior	First year of trading	Less than £25,000	£25,000 to £49,999	£50,000 to £99,999	£100,000 to £249,999	£250,000 to £499,999	£500,000 to £999,999		
What should the balance of aviation tax be in relation to rail?													
Base	61	33	62	107	2	7	8	9	12	10	4		
Aviation should be taxed more than the rail sector	38%	42%	37%	33%	-	57%	38%	44%	17%	30%	25%		
They should be equally taxed	43%	33%	47%	51%	100%	29%	50%	33%	75%	40%	50%		
Rail sector should be taxed more than aviation	5%	3%	-	7%	-	-	-	-	-	20%	-		
Other	2%	3%	2%	-	-	-	13%	-	-	-	-		
Don't know	13%	18%	15%	9%	-	14%	-	22%	8%	10%	25%		

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



What was the turnover of your company in the last financial year? Please give your best estimate if you are unsure.

What should the balance of aviation tax be in relation to rail?	£1 million to £1.9 million	£2 million to £2.9 million	£3 million to £4.9 million	£5 million to £9.9 million	£10 million to £19.9 million		£35 million to £49.9 million	£50 million to £99.9 million	£100 million to £249.9 million	£250 million to £499.9 million	
Base	8	2	7	13	18	6	4	11	7	9	3
Aviation should be taxed more than the rail sector	25%	50%	14%	38%	28%	17%	50%	36%	29%	67%	33%
They should be equally taxed	50%	50%	71%	62%	56%	50%	25%	64%	29%	33%	33%
Rail sector should be taxed more than aviation	25%	-	-	-	6%	-	25%	-	14%	-	-
Other	-	-	-	-	-	-	-	-	-	-	-
Don't know	-	-	14%	-	11%	33%	-	-	29%	-	33%

Sample size: 1414



						Approximately h					
	£750 million to £999.9 million	£1 billion or more	Don't know	Not applicable	Prefer not to answer	Small business (2-49 employees)	husiness (50-	Large business (250 employees)	Manufacturing	Construction	Retail
What should the balance of aviation tax be in relation to rail?											
Base	5	54	-	-	3	51	46	82	37	7	7
Aviation should be taxed more than the rail sector	20%	41%	-	-	67%	27%	37%	43%	32%	14%	-
They should be equally taxed	80%	37%	-	-	-	55%	50%	41%	59%	86%	71%
Rail sector should be taxed more than aviation	-	2%	-	-	-	8%	4%	1%	-	-	29%
Other	-	2%	-	-	-	-	-	1%	-	-	-
Don't know	-	19%	-	-	33%	10%	9%	13%	8%	-	-

Sample size: 1414



	V	Vhich ONE of the	following indus	try sectors does	s your business r	nainly operate i	n?				you take betw please give yo			
	Financial services	Hospitality and leisure	Accountancy	Legal	IT & telecoms	Media/ marketing/ advertising/ PR & sales	Medical & health services	Education	Transportation & distribution	Real estate	1-2			
What should the balance of aviation tax be in relation to rail?														
· · · · · · · · · · · · · · · · · · ·														
Base	21	8	3	9	22	10	6	4	8	4	596			
Aviation should be taxed more than the rail sector	43%	25%	-	22%	36%	30%	67%	25%	50%	25%	30%			
They should be equally taxed	29%	50%	100%	44%	45%	40%	17%	50%	38%	25%	51%			
Rail sector should be taxed more than aviation	10%	-	-	-	5%	10%	-	-	13%	-	5%			
Other	-	100												
Don't know	19%	13%	-	33%	14%	20%	17%	25%	-	25%	12%			

Sample size: 1414



	een January 2019 and March 2020? If you do not know exactly, ur best estimate Again, please think about any flights you may				And since the end of March 2020, how many business flights have you taken? If you do not know exactly, please give your best estimate.				
	3-4	5-7	8-10	More than 10	0	1-2	3-4	5-7	8-10
What should the balance of aviation tax be in relation to rail?									
Base	366	226	81	145	832	302	157	71	25
Aviation should be taxed more than the rail sector	27%	25%	21%	23%	31%	25%	20%	15%	16%
They should be equally taxed	56%	54%	59%	49%	51%	56%	58%	58%	44%
Rail sector should be taxed more than aviation	8%	10%	12%	12%	4%	7%	15%	21%	32%
Other	2%	1%	2%	3%	2%	2%	2%	1%	-
Don't know	6%	9%	5%	12%	11%	10%	6%	4%	8%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



			Flight type							
Total	UK	DK	ES	FR	NL	SE	DE	Domestic flights	Short haul	Mid haul

Base	1414	202	203	200	207	201	201	200	62	137	33
Air	59%	41%	74%	54%	66%	63%	56%	61%	44%	40%	58%
Rail	41%	59%	26%	47%	34%	37%	44%	40%	56%	60%	42%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



		Level								
Long haul	Junior	Mid	Senior	First year of trading	Less than £25,000	£25,000 to £49,999	£50,000 to £99,999	£100,000 to £249,999	£250,000 to £499,999	£500,000 to £999,999

Base	61	33	62	107	2	7	8	9	12	10	4
Air	46%	33%	34%	48%	-	14%	50%	11%	50%	60%	75%
Rail	54%	67%	66%	52%	100%	86%	50%	89%	50%	40%	25%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



What was the turnover of your company in the last financial year? Please give your best estimate if you are unsure.

£1 million to	£2 million to	£3 million to	£5 million to	£10 million to	£20 million to	£35 million to	£50 million to	£100 million to	£250 million to	£500 million to
£1.9 million	£2.9 million	£4.9 million	£9.9 million	£19.9 million	£34.9 million	£49.9 million	£99.9 million	£249.9 million	£499.9 million	£749.9 million

Base	8	2	7	13	18	6	4	11	7	9	3
Air	50%	50%	57%	54%	50%	50%	50%	27%	57%	22%	-
Rail	50%	50%	43%	46%	50%	50%	50%	73%	43%	78%	100%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



Approximately how many people are employed by your company/employer in the country you live in?

£750 million to £999.9 million	£1 billion or more	Don't know	Not applicable	Prefer not to answer	Small business (2-49 employees)	Medium business (50- 249 employees)	Large business (250 employees)	Manufacturing	Construction	Retail	
-----------------------------------	--------------------	------------	----------------	----------------------	---------------------------------------	--	--------------------------------------	---------------	--------------	--------	--

Base	5	54	-	-	3	51	46	82	37	7	7
Air	60%	35%	-	-	33%	51%	48%	33%	35%	71%	57%
Rail	40%	65%	-	_	67%	49%	52%	67%	65%	29%	43%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



Which ONE of the following industry sectors does your business mainly operate in?

you take betw please give yo

Base	21	8	3	9	22	10	6	4	8	4	596
Air	24%	25%	67%	56%	55%	20%	33%	25%	38%	75%	53%
Rail	76%	75%	33%	44%	45%	80%	67%	75%	63%	25%	47%

78

YOUGOV SURVEY RESULTS

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



8	en January 201 ır best estimate	9 and March 202 Again, please the	0? If you do not hink about any f	know exactly, lights you may	And since the end of March 2020, how many business flights have you taken? If you do not know exactly, please give your best estimate.							
	3-4	5-7	8-10	More than 10	0	1-2	3-4	5-7	8-10			

Base	366	226	81	145	832	302	157	71	25
Air	64%	61%	73%	64%	52%	64%	80%	77%	64%
Rail	36%	39%	27%	36%	48%	36%	20%	23%	36%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



					country				Flight type			
	Total	UK	DK	ES	FR	NL	SE	DE	Domestic flights	Short haul	Mid haul	
Which of the following, if any, best reflects your business' position?												
Base	1414	202	203	200	207	201	201	200	62	137	33	
Airlines themselves must decarbonise to meet climate goals set out in the Paris agreement	31%	22%	35%	41%	32%	31%	22%	38%	21%	24%	33%	
Governments must legislate for airlines to decarbonise in order to meet the climate goals set out in the Paris agreement	43%	51%	30%	47%	49%	53%	33%	38%	47%	49%	45%	
Airlines should not have to decarbonise if it is uneconomical for them to do so	12%	15%	11%	6%	10%	7%	22%	14%	19%	15%	15%	
Other	2%	2%	2%	1%	0%	1%	4%	2%	2%	2%	-	
Don't know	12%	10%	22%	7%	9%	8%	18%	9%	11%	10%	6%	

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



			Level								
	Long haul	Junior	Mid	Senior	First year of trading	Less than £25,000	£25,000 to £49,999	£50,000 to £99,999	£100,000 to £249,999	£250,000 to £499,999	£500,000 to £999,999
Which of the following, if any, best reflects your business' position?											
Base	61	33	62	107	2	7	8	9	12	10	4
Airlines themselves must decarbonise to meet climate goals set out in the Paris agreement	25%	21%	23%	22%	50%	14%	13%	11%	17%	20%	25%
Governments must legislate for airlines to decarbonise in order to meet the climate goals set out in the Paris agreement	46%	55%	50%	50%	50%	57%	75%	44%	50%	30%	25%
Airlines should not have to decarbonise if it is uneconomical for them to do so	20%	9%	13%	19%	-	29%	-	33%	33%	30%	25%
Other	2%	3%	2%	2%	-	-	-	11%	-	10%	-
Don't know	8%	12%	13%	7%	-	-	13%	-	-	10%	25%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



What was the turnover of your company in the last financial year? Please give your best estimate if you are unsure.

	£1 million to £1.9 million	£2 million to £2.9 million	£3 million to £4.9 million	£5 million to £9.9 million	£10 million to £19.9 million	£20 million to £34.9 million	£35 million to £49.9 million	£50 million to £99.9 million	£100 million to £249.9 million	£250 million to £499.9 million	
Which of the following, if any, best reflects your business' position?											
Base	8	2	7	13	18	6	4	11	7	9	3
Airlines themselves must decarbonise to meet climate goals set out in the Paris agreement		50%	14%	31%	22%	17%	50%	27%	57%	22%	33%
Governments must legislate for airlines to decarbonise in order to meet the climate goals set out in the Paris agreement	75%	50%	57%	46%	50%	33%	50%	64%	43%	67%	-
Airlines should not have to decarbonise if it is uneconomical for them to do so	13%	-	14%	8%	22%	17%	-	-	-	-	-
Other	-	-	-	-	-	33%	-	-	-	-	-
Don't know	-	-	14%	15%	6%	-	-	9%	-	11%	67%

YOUGOV SURVEY RESULTS

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



						Approximately l by your compa		le are employed he country you				
	£750 million to £999.9 million	£1 billion or more	Don't know	Not applicable	Prefer not to answer	Small business (2-49 employees)	Medium business (50- 249 employees)	Large business (250 employees)	Manufacturing	Construction	Retail	
Which of the following, if any, best reflects your business' position?												
Base	5	54	-	-	3	51	46	82	37	7	7	
Airlines themselves must decarbonise to meet climate goals set out in the Paris agreement	4/1%	17%	-	-	-	27%	28%	20%	16%	29%	57%	
Governments must legislate for airlines to decarbonise in order to meet the climate goals set out in the Paris agreement		56%	-	-	33%	39%	52%	56%	62%	43%	-	
Airlines should not have to decarbonise if it is uneconomical for them to do so	40%	13%	-	-	33%	16%	13%	11%	11%	29%	43%	
Other	-	-	-	-	-	8%	-	-	3%	-	-	
Don't know	-	15%	-	-	33%	10%	7%	13%	8%	-	-	

To what extent, if at all, do you either agree or disagree of with the following statements?

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



	V	Vhich ONE of the	following indus	try sectors does	s your business r	nainly operate i	n?				you take betw please give yo
	Financial services	Hospitality and leisure	Accountancy	Legal	IT & telecoms	Media/ marketing/ advertising/ PR & sales	Medical & health services	Education	Transportation & distribution	Real estate	1-2
Which of the following, if any, best reflects your business' position?											
Base	21	8	3	9	22	10	6	4	8	4	596
Airlines themselves must decarbonise to meet climate goals set out in the Paris agreement	19%	25%	100%	-	18%	30%	-	-	13%	50%	33%
Governments must legislate for airlines to decarbonise in order to meet the climate goals set out in the Paris agreement	48%	50%	-	78%	41%	50%	83%	75%	38%	25%	41%
Airlines should not have to decarbonise if it is uneconomical for them to do so	14%	13%	-	11%	14%	20%	17%	25%	50%	25%	12%
Other	5%	-	-	-	-	-	-	-	-	-	1%
Don't know	14%	13%	-	11%	27%	-	-	-	-	-	13%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



	een January 201	9 and March 202 Again, please th	0? If you do no	t know exactly,				usiness flights ha	
		ld have seemed	•		,		o,, p.ooo g.	,	
	3-4	5-7	8-10	More than 10	0	1-2	3-4	5-7	8-10
Which of the following, if any, best reflects your business' position?									
Base	366	226	81	145	832	302	157	71	25
Airlines themselves must decarbonise to meet climate goals set out in the Paris agreement	3(1)%	30%	36%	29%	30%	37%	32%	23%	20%
Governments must legislate for airlines to decarbonise in order to meet the climate goals set out in the Paris agreement	45%	47%	40%	40%	41%	40%	50%	63%	52%
Airlines should not have to decarbonise if it is uneconomical for them to do so	14%	8%	16%	13%	13%	12%	10%	7%	24%
Other	2%	3%	1%	1%	2%	2%	1%	-	-
Don't know	9%	12%	7%	17%	15%	9%	6%	7%	4%

Sample size: 1414



		country							Flight type			
	Total	UK	DK	ES	FR	NL	SE	DE	Domestic flights	Short haul	Mid haul	
My government should end aviation's free allowances of CO2 emissions credits in the EU's Emissions Trading Scheme, meaning all aviation CO2 is priced												
Base	1414	202	203	200	207	201	201	200	62	137	33	
Strongly agree	20%	17%	13%	30%	21%	20%	19%	21%	18%	18%	6%	
Agree	31%	33%	22%	38%	42%	35%	19%	27%	31%	31%	39%	
Neither agree nor disagree	22%	21%	30%	18%	21%	22%	23%	21%	23%	19%	24%	
Disagree	9%	13%	9%	5%	7%	11%	8%	12%	16%	15%	15%	
Strongly Disagree	11%	10%	12%	8%	7%	5%	20%	14%	11%	10%	12%	
Don't know	7%	6%	13%	2%	3%	5%	10%	7%	2%	8%	3%	
Net: Agree	51%	50%	35%	68%	62%	56%	39%	47%	48%	48%	45%	
Net: Disagree	20%	23%	21%	13%	14%	16%	28%	26%	27%	25%	27%	

Sample size: 1414



		Level									
	Long haul	Junior	Mid	Senior	First year of trading	Less than £25,000	£25,000 to £49,999	£50,000 to £99,999	£100,000 to £249,999	£250,000 to £499,999	£500,000 to £999,999
My government should end aviation's free allowances of CO2 emissions credits in the EU's Emissions Trading Scheme, meaning all aviation CO2 is priced											
Base	61	33	62	107	2	7	8	9	12	10	4
Strongly agree	28%	18%	16%	18%	100%	14%	38%	33%	8%	-	25%
Agree	25%	42%	35%	28%	-	57%	25%	22%	33%	30%	25%
Neither agree nor disagree	13%	18%	29%	17%	-	14%	13%	-	17%	20%	25%
Disagree	11%	9%	13%	15%	-	-	13%	22%	25%	10%	-
Strongly Disagree	20%	3%	3%	16%	-	14%	-	11%	17%	30%	25%
Don't know	3%	9%	3%	7%	-	-	13%	11%	-	10%	-
Net: Agree	52%	61%	52%	46%	100%	71%	63%	56%	42%	30%	50%
Net: Disagree	31%	12%	16%	31%	-	14%	13%	33%	42%	40%	25%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



What was the turnover of your company in the last financial year? Please give your best estimate if you are unsure.

	£1 million to £1.9 million	£2 million to £2.9 million	£3 million to £4.9 million	£5 million to £9.9 million	£10 million to £19.9 million	£20 million to £34.9 million	£35 million to £49.9 million	£50 million to £99.9 million	£100 million to £249.9 million		
My government should end aviation's free allowances of CO2 emissions credits in the EU's Emissions Trading Scheme, meaning all aviation CO2 is priced											
Base	8	2	7	13	18	6	4	11	7	9	3
Strongly agree	-	-	14%	8%	28%	-	25%	9%	-	11%	-
Agree	75%	50%	43%	23%	22%	17%	50%	36%	29%	44%	-
Neither agree nor disagree	13%	-	29%	15%	33%	33%	25%	27%	43%	22%	33%
Disagree	13%	50%	-	15%	-	17%	-	27%	14%	22%	67%
Strongly Disagree	-	-	14%	15%	11%	17%	-	-	14%	-	-
Don't know	-	-	-	23%	6%	17%	-	-	-	-	-
Net: Agree	75%	50%	57%	31%	50%	17%	75%	45%	29%	56%	-
Net: Disagree	13%	50%	14%	31%	11%	33%	-	27%	29%	22%	67%

Sample size: 1414



								le are employed the country you			
	£750 million to £999.9 million	£1 billion or more	Don't know	Not applicable	Prefer not to answer	Small business (2-49 employees)	Medium business (50- 249 employees)	Large business (250 employees)	Manufacturing	Construction	Retail
My government should end aviation's free allowances of CO2 emissions credits in the EU's Emissions Trading Scheme, meaning all aviation CO2 is priced											
Base	5	54	-	-	3	51	46	82	37	7	7
Strongly agree	-	24%	-	-	33%	12%	15%	22%	14%	-	14%
Agree	-	35%	-	-	33%	37%	33%	34%	38%	29%	29%
Neither agree nor disagree	60%	17%	-	-	-	20%	24%	20%	16%	43%	14%
Disagree	20%	9%	-	-	33%	12%	13%	13%	22%	14%	14%
Strongly Disagree	20%	7%	-	-	-	16%	7%	6%	3%	14%	29%
Don't know	-	7%	-	-	-	4%	9%	5%	8%	-	-
Net: Agree	-	59%	-	-	67%	49%	48%	56%	51%	29%	43%
Net: Disagree	40%	17%	-	-	33%	27%	20%	20%	24%	29%	43%

Sample size: 1414



	١	Which ONE of the	following indust	ry sectors doe	s your business r	mainly operate i	n?				you take betw please give yo
	Financial services	Hospitality and leisure	Accountancy	Legal	IT & telecoms	Media/ marketing/ advertising/ PR & sales	Medical & health services	Education	Transportation & distribution	Real estate	1-2
My government should end aviation's free allowances of											
CO2 emissions credits in the EU's Emissions Trading Scheme, meaning all aviation CO2 is priced											
Base	21	8	3	9	22	10	6	4	8	4	596
Strongly agree	24%	25%	33%	-	9%	20%	-	25%	-	-	22%
Agree	43%	25%	-	56%	36%	20%	67%	75%	38%	25%	31%
Neither agree nor disagree	14%	-	67%	33%	32%	20%	-	-	-	-	23%
Disagree	-	38%	-	-	9%	30%	17%	-	-	50%	7%
Strongly Disagree	14%	-	-	-	9%	10%	17%	-	50%	25%	10%
Don't know	5%	13%	-	11%	5%	-	-	-	13%	-	8%
Net: Agree	67%	50%	33%	56%	45%	40%	67%	100%	38%	25%	52%
Net: Disagree	14%	38%	-	-	18%	40%	33%	-	50%	75%	17%

Sample size: 1414



	een January 201 ur best estimate	9 and March 202 Again, please th	0? If you do no hink about any	t know exactly, flights you may	r, And since the end of March 2020, how many business flights have y				
	3-4	5-7	8-10	More than 10	0	1-2	3-4	5-7	8-10
My government should end aviation's free allowances of CO2 emissions credits in the EU's Emissions Trading Scheme, meaning all aviation CO2 is priced									
Base	366	226	81	145	832	302	157	71	25
Strongly agree	17%	17%	27%	21%	19%	21%	20%	23%	28%
Agree	33%	34%	27%	23%	30%	34%	33%	28%	20%
Neither agree nor disagree	25%	20%	16%	17%	22%	23%	24%	18%	24%
Disagree	8%	15%	10%	12%	10%	7%	10%	15%	4%
Strongly Disagree	10%	10%	17%	18%	11%	10%	10%	13%	20%
Don't know	6%	4%	2%	8%	8%	5%	4%	3%	4%
Net: Agree	51%	51%	54%	44%	49%	55%	54%	51%	48%
Net: Disagree	18%	24%	27%	30%	21%	17%	19%	28%	24%

Sample size: 1414



	country								Flight type			
	Total	UK	DK	ES	FR	NL	SE	DE	Domestic flights	Short haul	Mid haul	
My government should tax aviation more and other transport sectors less in order to shift to lower carbon supply chains												
Base	1414	202	203	200	207	201	201	200	62	137	33	
Strongly agree	16%	13%	9%	24%	22%	16%	11%	16%	15%	13%	6%	
Agree	26%	23%	13%	36%	32%	34%	19%	24%	21%	23%	15%	
Neither agree nor disagree	25%	28%	32%	23%	23%	33%	18%	20%	27%	23%	48%	
Disagree	14%	20%	19%	12%	10%	8%	12%	19%	19%	23%	18%	
Strongly Disagree	14%	13%	18%	5%	10%	4%	30%	18%	18%	13%	12%	
Don't know	5%	2%	9%	2%	2%	4%	8%	4%	-	4%	-	
Net: Agree	42%	36%	23%	60%	55%	51%	31%	40%	35%	37%	21%	
Net: Disagree	28%	33%	37%	16%	20%	12%	42%	36%	37%	37%	30%	

Sample size: 1414



			Level								
	Long haul	Junior	Mid	Senior	First year of trading	Less than £25,000	£25,000 to £49,999	£50,000 to £99,999	£100,000 to £249,999	£250,000 to £499,999	£500,000 to £999,999
My government should tax aviation more and other transport sectors less in order to shift to lower carbon supply chains											
Base	61	33	62	107	2	7	8	9	12	10	4
Strongly agree	20%	12%	16%	11%	-	29%	25%	33%	8%	-	25%
Agree	16%	21%	26%	22%	-	29%	38%	-	17%	20%	25%
Neither agree nor disagree	26%	52%	32%	19%	-	29%	-	11%	17%	30%	25%
Disagree	15%	9%	16%	26%	100%	-	25%	44%	42%	20%	-
Strongly Disagree	21%	3%	8%	19%	-	14%	13%	11%	17%	30%	25%
Don't know	2%	3%	2%	3%	-	-	-	-	-	-	-
Net: Agree	36%	33%	42%	34%	-	57%	63%	33%	25%	20%	50%
Net: Disagree	36%	12%	24%	45%	100%	14%	38%	56%	58%	50%	25%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



What was the turnover of your company in the last financial year? Please give your best estimate if you are unsure.

My government should tax aviation more and other transport sectors less in order to shift to lower carbon supply chains	£1 million to £1.9 million	£2 million to £2.9 million	£3 million to £4.9 million	£5 million to £9.9 million	£10 million to £19.9 million	£20 million to £34.9 million	£35 million to £49.9 million	£50 million to £99.9 million		£250 million to £499.9 million	£500 million to £749.9 million
Base	8	2	7	13	18	6	4	11	7	9	3
Strongly agree	-	-	14%	-	11%	-	25%	9%	14%	-	-
Agree	38%	50%	14%	31%	11%	17%	50%	27%	14%	56%	-
Neither agree nor disagree	50%	-	29%	15%	28%	33%	25%	55%	43%	22%	67%
Disagree	13%	50%	29%	23%	39%	17%	-	9%	14%	22%	33%
Strongly Disagree	-	-	14%	23%	11%	33%	-	-	14%	-	-
Don't know	-	-	-	8%	-	-	-	-	-	-	-
Net: Agree	38%	50%	29%	31%	22%	17%	75%	36%	29%	56%	-
Net: Disagree	13%	50%	43%	46%	50%	50%	-	9%	29%	22%	33%

Sample size: 1414

						Approximately I by your compa					
	£750 million to £999.9 million	£1 billion or more	Don't know	Not applicable	Prefer not to answer	Small business (2-49 employees)	Medium business (50- 249 employees)	Large business (250 employees)	Manufacturing	Construction	Retail
My government should tax aviation more and other transport sectors less in order to shift to lower carbon supply chains											
Base	5	54	-	-	3	51	46	82	37	7	7
Strongly agree	-	19%	-	-	33%	10%	11%	16%	5%	-	29%
Agree	-	24%	-	-	33%	18%	30%	26%	19%	14%	14%
Neither agree nor disagree	60%	30%	-	-	-	33%	17%	37%	38%	14%	14%
Disagree	20%	7%	-	-	33%	20%	30%	9%	27%	57%	14%
Strongly Disagree	20%	13%	-	-	-	20%	9%	9%	8%	14%	29%
Don't know	-	7%	-	-	-	-	2%	5%	3%	-	-
Net: Agree	-	43%	_	-	67%	27%	41%	41%	24%	14%	43%
Net: Disagree	40%	20%	_	-	33%	39%	39%	17%	35%	71%	43%

Sample size: 1414



	١	Vhich ONE of the	following indust	ry sectors doe	s your business r	mainly operate i	n?				you take betw
	Financial services	Hospitality and leisure	Accountancy	Legal	IT & telecoms	Media/ marketing/ advertising/ PR & sales	Medical & health services	Education	Transportation & distribution	Real estate	1-2
My government should tax aviation more and other transport sectors less in order to shift to lower carbon supply chains											
Base	21	8	3	9	22	10	6	4	8	4	596
Strongly agree	19%	13%	33%	-	5%	20%	17%	25%	-	-	17%
Agree	33%	13%	33%	67%	18%	10%	50%	50%	25%	50%	25%
Neither agree nor disagree	19%	38%	33%	22%	32%	20%	-	25%	13%	-	26%
Disagree	10%	38%	-	-	32%	40%	-	-	-	25%	15%
Strongly Disagree	14%	-	-	-	14%	10%	33%	-	50%	25%	12%
Don't know	5%	-	-	11%	-	-	-	-	13%	-	5%
Net: Agree	52%	25%	67%	67%	23%	30%	67%	75%	25%	50%	43%
Net: Disagree	24%	38%	_	-	45%	50%	33%	-	50%	50%	27%

Sample size: 1414



	een January 201 ur best estimate	9 and March 202 Again, please th	0? If you do no nink about any	t know exactly, flights you may				usiness flights ha re your best estir 5-7	
My government should tax aviation more and other transport sectors less in order to shift to lower carbon supply chains									
Base	366	226	81	145	832	302	157	71	25
Strongly agree	14%	14%	19%	16%	15%	17%	17%	17%	16%
Agree	31%	27%	26%	15%	23%	31%	31%	35%	36%
Neither agree nor disagree	26%	27%	19%	23%	26%	24%	26%	24%	16%
Disagree	12%	15%	17%	14%	16%	12%	12%	8%	12%
Strongly Disagree	12%	13%	17%	26%	15%	12%	13%	14%	16%
Don't know	4%	4%	2%	6%	5%	5%	1%	1%	4%
Net: Agree	46%	41%	44%	31%	38%	48%	47%	52%	52%
Net: Disagree	24%	28%	35%	39%	31%	23%	25%	23%	28%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



		country								Flight type			
	Total	UK	DK	ES	FR	NL	SE	DE	Domestic flights	Short haul	Mid haul		
My government should tax aviation more and other transport sectors less in order to shift to lower carbon business travel													
Base	1414	202	203	200	207	201	201	200	62	137	33		
Strongly agree	17%	13%	10%	24%	21%	20%	12%	17%	16%	13%	3%		
Agree	28%	25%	15%	39%	38%	38%	19%	23%	16%	24%	27%		
Neither agree nor disagree	23%	24%	30%	22%	17%	24%	21%	24%	32%	20%	33%		
Disagree	13%	22%	17%	9%	13%	9%	9%	14%	18%	24%	18%		
Strongly Disagree	14%	12%	18%	7%	9%	4%	31%	20%	16%	13%	15%		
Don't know	5%	4%	10%	1%	2%	4%	7%	4%	2%	5%	3%		
Net: Agree	45%	38%	25%	63%	59%	58%	31%	39%	32%	37%	30%		
Net: Disagree	28%	34%	35%	15%	21%	14%	40%	33%	34%	37%	33%		

As someone who flew for business last year, On balance how has the pause to air travel specifically this year caused by COVID19 shutdowns affected your...

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



			Level								
	Long haul	Junior	Mid	Senior	First year of trading	Less than £25,000	£25,000 to £49,999	£50,000 to £99,999	£100,000 to £249,999	£250,000 to £499,999	£500,000 to £999,999
My government should tax aviation more and other transport sectors less in order to shift to lower carbon business travel											
Base	61	33	62	107	2	7	8	9	12	10	4
Strongly agree	16%	9%	21%	9%	-	29%	25%	33%	8%	10%	25%
Agree	20%	33%	21%	24%	-	29%	25%	-	-	10%	25%
Neither agree nor disagree	23%	39%	31%	16%	-	29%	13%	11%	17%	30%	25%
Disagree	18%	12%	15%	29%	100%	-	38%	33%	58%	20%	-
Strongly Disagree	21%	3%	8%	18%	-	14%	-	22%	17%	30%	25%
Don't know	2%	3%	5%	4%	-	-	-	-	-	-	-
Net: Agree	36%	42%	42%	34%	-	57%	50%	33%	8%	20%	50%
Net: Disagree	39%	15%	23%	47%	100%	14%	38%	56%	75%	50%	25%

As someone who flew for business last year, On balance how has the pause to air travel specifically this year caused by COVID19 shutdowns affected your...

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021

What was the turnover of your company in the last financial year? Please give your best estimate if you are unsure.

My government should tax aviation more and other transport sectors less in order to shift to lower carbon business travel	£1 million to £1.9 million	£2 million to £2.9 million	£3 million to £4.9 million	£5 million to £9.9 million	£10 million to £19.9 million	£20 million to £34.9 million	£35 million to £49.9 million	£50 million to £99.9 million	£100 million to £249.9 million	£250 million to £499.9 million	
Base	8	2	7	13	18	6	4	11	7	9	3
Strongly agree	-	-	14%	8%	11%	-	-	-	-	-	-
Agree	50%	50%	29%	31%	17%	17%	50%	36%	14%	67%	-
Neither agree nor disagree	38%	50%	14%	23%	17%	17%	50%	55%	29%	11%	67%
Disagree	13%	-	29%	8%	44%	33%	-	9%	43%	22%	33%
Strongly Disagree	-	-	14%	15%	11%	33%	-	-	14%	-	-
Don't know	-	-	-	15%	-	-	-	-	-	-	-
Net: Agree	50%	50%	43%	38%	28%	17%	50%	36%	14%	67%	-
Net: Disagree	13%	-	43%	23%	56%	67%	-	9%	57%	22%	33%

As someone who flew for business last year, On balance how has the pause to air travel specifically this year caused by COVID19 shutdowns affected your...

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



						Approximately l by your compa		le are employed he country you			
	£750 million to £999.9 million	£1 billion or more	Don't know	Not applicable	Prefer not to answer	Small business (2-49 employees)	Medium business (50- 249 employees)	Large business (250 employees)	Manufacturing	Construction	Retail
My government should tax aviation more and other transport sectors less in order to shift to lower carbon business travel											
Base	5	54	-	-	3	51	46	82	37	7	7
Strongly agree	-	20%	-	-	33%	10%	9%	17%	8%	-	-
Agree	40%	24%	-	-	33%	20%	26%	32%	27%	14%	43%
Neither agree nor disagree	20%	24%	-	-	-	29%	22%	26%	19%	14%	14%
Disagree	20%	7%	-	-	33%	24%	30%	10%	32%	57%	14%
Strongly Disagree	20%	13%	-	-	-	18%	9%	9%	8%	14%	29%
Don't know	-	11%	-	-	-	-	4%	7%	5%	-	-
Net: Agree	40%	44%	-	-	67%	29%	35%	49%	35%	14%	43%
Net: Disagree	40%	20%	_	_	33%	41%	39%	18%	41%	71%	43%

As someone who flew for business last year, On balance how has the pause to air travel specifically this year caused by COVID19 shutdowns affected your...

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



	١	Which ONE of the following industry sectors does your business mainly operate in?											
	Financial services	Hospitality and leisure	Accountancy	Legal	IT & telecoms	Media/ marketing/ advertising/ PR & sales	Medical & health services	Education	Transportation & distribution	Real estate	1-2		
My government should tax aviation more and other transport sectors less in order to shift to lower carbon business travel													
Base	21	8	3	9	22	10	6	4	8	4	596		
Strongly agree	24%	13%	33%	11%	-	20%	17%	25%	-	-	18%		
Agree	33%	13%	33%	44%	23%	10%	17%	25%	25%	25%	28%		
Neither agree nor disagree	14%	38%	33%	22%	27%	20%	17%	50%	13%	50%	24%		
Disagree	10%	25%	-	11%	36%	40%	-	-	-	-	13%		
Strongly Disagree	14%	13%	-	-	14%	10%	33%	-	50%	25%	12%		
Don't know	5%	-	-	11%	-	-	17%	-	13%	-	6%		
Net: Agree	57%	25%	67%	56%	23%	30%	33%	50%	25%	25%	46%		
Net: Disagree	24%	38%	-	11%	50%	50%	33%	-	50%	25%	25%		

As someone who flew for business last year, On balance how has the pause to air travel specifically this year caused by COVID19 shutdowns affected your...

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021

	een January 201 ur best estimate	9 and March 202 Again, please tl	0? If you do no hink about any	ot know exactly, flights you may	And since the end of March 2020, how many business flights have you for the stimate.					
	3-4	5-7	8-10	More than 10	0	1-2	3-4	5-7	8-10	
My government should tax aviation more and other transport sectors less in order to shift to lower carbon business travel										
Base	366	226	81	145	832	302	157	71	25	
Strongly agree	15%	15%	21%	16%	15%	16%	19%	23%	20%	
Agree	33%	29%	31%	13%	25%	31%	38%	32%	24%	
Neither agree nor disagree	24%	26%	6%	23%	24%	25%	20%	18%	20%	
Disagree	12%	14%	19%	14%	14%	13%	12%	11%	8%	
Strongly Disagree	13%	13%	20%	28%	16%	12%	10%	13%	20%	
Don't know	3%	4%	4%	7%	6%	4%	1%	3%	8%	
Net: Agree	48%	43%	52%	29%	41%	46%	57%	55%	44%	
Net: Disagree	25%	27%	38%	41%	30%	24%	22%	24%	28%	

As someone who flew for business last year, On balance how has the pause to air travel specifically this year caused by COVID19 shutdowns affected your...

103

YOUGOV SURVEY RESULTS

Sample size: 1414



				Flight type							
	Total	UK	DK	ES	FR	NL	SE	DE	Domestic flights	Short haul	Mid haul
Personal life											
Base	1414	202	203	200	207	201	201	200	62	137	33
Better	24%	25%	19%	20%	31%	35%	22%	15%	21%	28%	39%
Has had no impact	49%	39%	57%	49%	44%	52%	45%	55%	39%	39%	24%
Worse	27%	36%	24%	31%	25%	13%	33%	31%	40%	33%	36%

Sample size: 1414



		Level									
	Long haul	Junior	Mid	Senior	First year of trading	Less than £25,000	£25,000 to £49,999	£50,000 to £99,999	£100,000 to £249,999	£250,000 to £499,999	£500,000 to £999,999
Personal life											
Base	61	33	62	107	2	7	8	9	12	10	4
Better	21%	33%	34%	18%	50%	-	13%	33%	25%	20%	25%
Has had no impact	39%	33%	35%	43%	50%	43%	75%	44%	33%	30%	50%
Worse	39%	33%	31%	39%	-	57%	13%	22%	42%	50%	25%

YouGov.co.uk

YOUGOV SURVEY RESULTS

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



What was the turnover of your company in the last financial year? Please give your best estimate if you are unsure.

	£1 million to £1.9 million	£2 million to £2.9 million	£3 million to £4.9 million	£5 million to £9.9 million	£10 million to £19.9 million	£20 million to £34.9 million	£35 million to £49.9 million	£50 million to £99.9 million	£100 million to £249.9 million		£500 million to £749.9 million
Personal life											
Base	8	2	7	13	18	6	4	11	7	9	3
Better	13%	50%	-	31%	17%	33%	25%	27%	29%	11%	-
Has had no impac	50%	50%	57%	38%	33%	33%	50%	55%	29%	56%	33%
Worse	38%	-	43%	31%	50%	33%	25%	18%	43%	33%	67%

Sample size: 1414



						Approximately I by your compa					
	£750 million to £999.9 million	£1 billion or more	Don't know	Not applicable	Profer not to	Small business (2-49 employees)	Medium business (50- 249 employees)	Large business (250 employees)	Manufacturing	Construction	Retail
Personal life											
Base	5	54	-	-	3	51	46	82	37	7	7
Better	20%	37%	-	-	33%	14%	30%	34%	30%	-	14%
Has had no impact	40%	28%	-	-	33%	33%	39%	33%	43%	43%	57%
Worse	40%	35%	-	-	33%	53%	30%	33%	27%	57%	29%

Sample size: 1414



	Which ONE of the following industry sectors does your business mainly operate in?										
	Financial services	Hospitality and leisure	Accountancy	Legal	IT & telecoms	Media/ marketing/ advertising/ PR & sales	Medical & health services	Education	Transportation & distribution	Real estate	1-2
Personal life											
Base	21	8	3	9	22	10	6	4	8	4	596
Better	24%	25%	33%	22%	18%	10%	33%	50%	25%	75%	19%
Has had no impact	29%	38%	67%	44%	45%	20%	67%	25%	63%	-	53%
Worse	48%	38%	-	33%	36%	70%	-	25%	13%	25%	28%

Sample size: 1414



	een Jan ur best	een January 2019 and March 2020? If you do not know exactly, ur best estimate Again, please think about any flights you may					And since the end of March 2020, how many business flights have you taken? If you do not know exactly, please give your best estimate.						
	3	-4	5-7	8-10	More than 10	0	1-2	3-4	5-7	8-10			
Personal life													
	Base 3	66	226	81	145	832	302	157	71	25			
	Better 25	5%	27%	36%	30%	19%	26%	35%	34%	40%			
Has had r	no impact 50	0%	50%	28%	36%	51%	47%	45%	48%	36%			
	Worse 25	5%	22%	36%	34%	30%	28%	20%	18%	24%			

Sample size: 1414



					country					Flight type		
	Total	UK	DK	ES	FR	NL	SE	DE	Domestic flights	Short haul	Mid haul	
Work life												
Base	1414	202	203	200	207	201	201	200	62	137	33	
Better	19%	20%	14%	16%	27%	28%	14%	12%	16%	21%	39%	
Has had no impact	51%	49%	53%	47%	47%	54%	53%	53%	45%	43%	21%	
Worse	31%	31%	33%	38%	26%	18%	33%	36%	39%	36%	39%	

Sample size: 1414



			Level								
	Long haul	Junior	Mid	Senior	First year of trading	Less than £25,000	£25,000 to £49,999	£50,000 to £99,999	£100,000 to £249,999	£250,000 to £499,999	£500,000 to £999,999
Work life											
Base	61	33	62	107	2	7	8	9	12	10	4
Better	16%	27%	23%	16%	50%	-	13%	33%	8%	20%	25%
Has had no impact	43%	48%	53%	47%	50%	57%	38%	33%	58%	40%	50%
Worse	41%	24%	24%	37%	-	43%	50%	33%	33%	40%	25%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



What was the turnover of your company in the last financial year? Please give your best estimate if you are unsure.

	£1 million to £1.9 million	£2 million to £2.9 million	£3 million to £4.9 million	£5 million to £9.9 million	£10 million to £19.9 million			£50 million to £99.9 million		£250 million to £499.9 million	£500 million to £749.9 million
Work life											
Base	8	2	7	13	18	6	4	11	7	9	3
Better	13%	-	-	15%	22%	17%	25%	27%	43%	11%	-
Has had no impact	50%	100%	71%	46%	44%	33%	75%	45%	43%	67%	33%
Worse	38%	-	29%	38%	33%	50%	-	27%	14%	22%	67%

Sample size: 1414



						Approximately h					
	£750 million to £999.9 million	£1 billion or more	Don't know	Not applicable	Prefer not to	Small business (2-49 employees)	husiness (50-	Large business (250 employees)	Manufacturing	Construction	Retail
Work life											
Base	5	54	-	-	3	51	46	82	37	7	7
Better	r -	26%	-	-	33%	10%	20%	28%	30%	14%	14%
Has had no impact	80%	46%	-	-	33%	43%	57%	50%	49%	71%	43%
Worse	20%	28%	-	-	33%	47%	24%	22%	22%	14%	43%

Sample size: 1414



		Which ONE of the	e following indus	stry sectors doe	s your business r	nainly operate i	n?				you take betw please give yo		
		Financial services leisure Accountancy Legal IT & telecoms Media/marketing/advertising/PR & sales Medical & health services health services Education Transportation & distribution Real establishment (Company)											
Work life													
E	Sase 21	8	3	9	22	10	6	4	8	4	596		
В	etter 19%												
Has had no im	pact 62%	13%	33%	78%	45%	60%	50%	75%	50%	25%	61%		
W	orse 19%	63%	-	22%	32%	30%	33%	-	38%	50%	25%		

Sample size: 1414



	een January 201 ur best estimate	9 and March 2020, Again, please the	20? If you do not hink about any f	know exactly, lights you may		end of March 202 I do not know ex		•	
	3-4	5-7	8-10	More than 10	0	1-2	3-4	5-7	8-10
Work life									
Base	366	226	81	145	832	302	157	71	25
Better	21%	24%	26%	20%	12%	21%	34%	37%	36%
Has had no impact	47%	45%	40%	34%	54%	47%	45%	46%	48%
Worse	32%	31%	35%	46%	34%	32%	21%	17%	16%

Sample size: 1414



					country				Flight type		
	Total	Total	DK	ES	FR	NL	SE	DE	Domestic flights	Short haul	Mid haul
Productivity to do my job											
Base	1414	202	203	200	207	201	201	200	62	137	33
Better	19%	12%	13%	16%	31%	31%	15%	14%	13%	12%	30%
Has had no impact	55%	60%	60%	52%	46%	51%	59%	56%	50%	58%	30%
Worse	26%	28%	28%	32%	22%	18%	26%	31%	37%	30%	39%

Sample size: 1414



			Level								
	Long haul	Junior	Mid	Senior	First year of trading	Less than £25,000	£25,000 to £49,999	£50,000 to £99,999	£100,000 to £249,999	£250,000 to £499,999	£500,000 to £999,999
Productivity to do my job											
Base	61	33	62	107	2	7	8	9	12	10	4
Better	10%	18%	11%	11%	-	-	-	33%	17%	10%	25%
Has had no impact	57%	61%	65%	57%	100%	57%	63%	44%	50%	40%	50%
Worse	33%	21%	24%	32%	-	43%	38%	22%	33%	50%	25%

117

YOUGOV SURVEY RESULTS

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



What was the turnover of your company in the last financial year? Please give your best estimate if you are unsure.

	£1 million to £1.9 million	£2 million to £2.9 million	£3 million to £4.9 million	£5 million to £9.9 million	£10 million to £19.9 million			£50 million to £99.9 million		£250 million to £499.9 million	£500 million to £749.9 million
Productivity to do my job											
Base	8	2	7	13	18	6	4	11	7	9	3
Better	13%	-	-	8%	11%	-	-	18%	14%	11%	-
Has had no impact	75%	50%	71%	54%	67%	67%	75%	73%	71%	67%	33%
Worse	13%	50%	29%	38%	22%	33%	25%	9%	14%	22%	67%

YouGov.co.uk

YOUGOV SURVEY RESULTS

Sample size: 1414



								le are employed the country you			
	£750 million to £999.9 million	£1 billion or more	Don't know	Not applicable	Profer not to	Small business (2-49 employees)	Medium business (50- 249 employees)	Large business (250 employees)	Manufacturing	Construction	Retail
Productivity to do my job											
Base	5	54	-	-	3	51	46	82	37	7	7
Better	20%	15%	-	-	33%	8%	15%	16%	11%	-	29%
Has had no impact	40%	61%	-	-	33%	51%	59%	63%	70%	57%	57%
Worse	40%	24%	-	-	33%	41%	26%	21%	19%	43%	14%

Sample size: 1414



	١	Which ONE of the following industry sectors does your business mainly operate in?										
	Financial services	Accountancy Legal IT & telecoms Fducation Real est										
Productivity to do my job												
Base	21	8	3	9	22	10	6	4	8	4	596	
Bette	r 14%	13%	33%	-	14%	10%	17%	25%	13%	-	16%	
Has had no impac	t 71%	38%	67%	89%	68%	30%	50%	75%	50%	25%	62%	
Worse	14%	50%	-	11%	18%	60%	33%	-	38%	75%	22%	

Sample size: 1414



	ee ur	n January 201 best estimate	9 and March 2020, Again, please the	20? If you do no hink about any f	t know exactly, lights you may	And since the end of March 2020, how many business flights have you take If you do not know exactly, please give your best estimate.					
		3-4	5-7	8-10	More than 10	0	1-2	3-4	5-7	8-10	
Productivity to do my job											
	Base	366	226	81	145	832	302	157	71	25	
	Better	18%	26%	31%	16%	13%	22%	33%	42%	24%	
Has had no i	mpact	58%	48%	41%	36%	60%	50%	49%	38%	52%	
,	Worse	24%	26%	28%	48%	27%	28%	18%	20%	24%	

Sample size: 1414

meetings specifically?

Sample: 14th December 2020 - 20th January 2021



					country					Flight type		
	Total	UK	DK	ES	FR	NL	SE	DE	Domestic flights	Short haul	Mid haul	
ns ease, how usiness												
Base	1414	202	203	200	207	201	201	200	62	137	33	
Very safe	22%	23%	27%	13%	26%	15%	27%	23%	26%	26%	24%	
Quite safe	46%	47%	48%	51%	53%	45%	40%	41%	44%	43%	45%	
Quite unsafe	23%	24%	17%	30%	14%	28%	21%	29%	26%	24%	24%	
Very unsafe	5%	3%	1%	6%	4%	8%	8%	6%	2%	4%	6%	
Not applicable	3%	2%	7%	1%	3%	3%	3%	2%	3%	4%	-	
Net: Safe	68%	70%	74%	64%	79%	60%	67%	64%	69%	69%	70%	
Net: Unsafe	29%	27%	18%	36%	18%	36%	30%	35%	27%	28%	30%	

Sample size: 1414

meetings specifically?

Sample: 14th December 2020 - 20th January 2021

Thinking about whenever COVID19 restrictions ease, how would you feel about the return of flying to business

Base
Very safe
Quite safe
Quite unsafe
Very unsafe
Not applicable
Net: Safe
Net: Unsafe



		Level								
Long haul	Junior	Mid	Senior	First year of trading	Less than £25,000	£25,000 to £49,999	£50,000 to £99,999	£100,000 to £249,999	£250,000 to £499,999	£500,000 to £999,999
61	33	62	107	2	7	8	9	12	10	4
25%	18%	2001								
		26%	23%		14%	25%	67%	8%	30%	25%
52%	42%	26% 55%	23% 44%	50%	14% 71%	25% 38%	67% 11%	8% 58%	30% 10%	
52% 16%	42% 27%									25%
		55%	44%	50%	71%	38%	11%	58%	10%	25% 50%
16%	27%	55% 18%	44% 26%	50% 50%	71% 14%	38% 25%	11% 22%	58% 25%	10% 50%	25% 50% 25%
16% 5%	27% 6%	55% 18% -	44% 26% 5%	50% 50% -	71% 14% -	38% 25% -	11% 22% -	58% 25% 8%	10% 50% -	25% 50% 25% -

YouGov.co.uk

YOUGOV SURVEY RESULTS

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



What was the turnover of your company in the last financial year? Please give your best estimate if you are unsure.

£1 million to	£2 million to	£3 million to	£5 million to	£10 million to	£20 million to	£35 million to	£50 million to	£100 million to	£250 million to	£500 million to
£1.9 million	£2.9 million	£4.9 million	£9.9 million	£19.9 million	£34.9 million	£49.9 million	£99.9 million	£249.9 million	£499.9 million	£749.9 million

Base	8	2	7	13	18	6	4	11	7	9	3
Very safe	38%	-	14%	23%	6%	33%	-	9%	29%	-	67%
Quite safe	25%	50%	43%	69%	67%	50%	25%	73%	29%	67%	33%
Quite unsafe	25%	50%	29%	8%	22%	17%	50%	9%	43%	33%	-
Very unsafe	13%	-	-	-	6%	-	25%	-	-	-	-
Not applicable	-	-	14%	-	-	-	-	9%	-	-	-
Net: Safe	63%	50%	57%	92%	72%	83%	25%	82%	57%	67%	100%
Net: Unsafe	38%	50%	29%	8%	28%	17%	75%	9%	43%	33%	_

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



Approximately how many people are employed by your company/employer in the country you live in?

F750 million to £1 billion or Prefer not to business (50-	2.00		Don't know	Not applicable		` . '	249		Manufacturing	Construction	Retail	
---	------	--	------------	----------------	--	--------------	-----	--	---------------	--------------	--------	--

Base	5	54	-	-	3	51	46	82	37	7	7
Very safe	40%	26%	-	-	67%	27%	17%	22%	19%	14%	29%
Quite safe	60%	44%	-	-	-	43%	52%	48%	46%	43%	43%
Quite unsafe	-	22%	-	-	33%	22%	26%	24%	27%	29%	-
Very unsafe	-	6%	-	-	-	4%	4%	4%	3%	14%	29%
Not applicable	-	2%	-	-	-	4%	-	2%	5%	-	-
Net: Safe	100%	70%	-	-	67%	71%	70%	70%	65%	57%	71%
Net: Unsafe	-	28%	-	-	33%	25%	30%	28%	30%	43%	29%

125

YOUGOV SURVEY RESULTS

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



Which ONE of the following industry sectors does your business mainly operate in?

you take betw please give yo

					Media/						
Financial	Hospitality and	Accountancy	Logal	IT & telecoms	marketing/	Medical &	Education	Transportation	Real estate	1.2	
services	leisure	Accountancy	Legal	II & lelecollis	advertising/	health services	Education	& distribution	Real estate	1-2	
					PR & sales						

Base	21	8	3	9	22	10	6	4	8	4	596
Very safe	14%	38%	33%	22%	27%	30%	-	-	38%	-	19%
Quite safe	67%	25%	67%	67%	41%	40%	67%	50%	38%	50%	45%
Quite unsafe	14%	38%	-	11%	27%	30%	33%	50%	25%	50%	26%
Very unsafe	5%	-	-	-	5%	-	-	-	-	-	5%
Not applicable	-	-	-	-	-	-	-	-	-	-	5%
Net: Safe	81%	63%	100%	89%	68%	70%	67%	50%	75%	50%	64%
Net: Unsafe	19%	38%	_	11%	32%	30%	33%	50%	25%	50%	31%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



8	een January 201 ur best estimate	9 and March 202 Again, please the	0? If you do not hink about any f	know exactly, lights you may			20, how many bu actly, please giv	•	•
	3-4	5-7	8-10	More than 10	0	1-2	3-4	5-7	8-10

Base	366	226	81	145	832	302	157	71	25
Very safe	18%	21%	31%	43%	19%	23%	27%	28%	32%
Quite safe	54%	45%	42%	35%	47%	49%	48%	37%	20%
Quite unsafe	20%	27%	17%	15%	24%	23%	19%	28%	28%
Very unsafe	5%	6%	9%	5%	6%	4%	3%	6%	12%
Not applicable	3%	2%	1%	1%	4%	2%	2%	1%	8%
Net: Safe	72%	65%	73%	79%	66%	72%	76%	65%	52%
Net: Unsafe	25%	33%	26%	20%	30%	26%	22%	34%	40%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



		country								Flight type		
	Total	UK	DK	ES	FR	NL	SE	DE	Domestic flights	Short haul	Mid haul	
Thinking about air business travel, which of the following statements, if any, best reflect your business' position on air travel and emissions?												
Base	1414	202	203	200	207	201	201	200	62	137	33	
Air business travel emissions are something our company is actively trying to reduce	40%	34%	28%	47%	45%	42%	38%	45%	37%	34%	33%	
Air business travel emissions are something our company is not actively trying to reduce	38%	41%	42%	27%	37%	40%	36%	43%	44%	42%	48%	
Other	2%	3%	3%	1%	1%	1%	1%	2%	3%	3%	-	
Not applicable - Our company has no air business travel emissions	9%	9%	6%	18%	8%	9%	7%	6%	10%	9%	9%	
Don't know	12%	13%	21%	8%	9%	8%	17%	6%	6%	12%	9%	

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



			Level								
	Long haul	Junior	Mid	Senior	First year of trading	Less than £25,000	£25,000 to £49,999	£50,000 to £99,999	£100,000 to £249,999	£250,000 to £499,999	£500,000 to £999,999
Thinking about air business travel, which of the following statements, if any, best reflect your business' position on air travel and emissions?											
Base	61	33	62	107	2	7	8	9	12	10	4
Air business travel emissions are something our company is actively trying to reduce	36%	30%	37%	33%	-	29%	38%	22%	17%	10%	-
Air business travel emissions are something our company is not actively trying to reduce	44%	27%	42%	45%	-	43%	38%	56%	75%	60%	100%
Other	5%	-	-	6%	-	29%	-	11%	-	-	-
Not applicable - Our company has no air business travel emissions	3%	12%	3%	12%	100%	-	13%	11%	-	20%	-
Don't know	11%	30%	18%	5%	-	-	13%	-	8%	10%	-
Hanning the second the second											

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



What was the turnover of your company in the last financial year? Please give your best estimate if you are unsure.

	£1 million to £1.9 million	£2 million to £2.9 million	£3 million to £4.9 million	£5 million to £9.9 million	£10 million to £19.9 million	£20 million to £34.9 million	£35 million to £49.9 million	£50 million to £99.9 million	£100 million to £249.9 million		£500 million to £749.9 million
Thinking about air business travel, which of the following statements, if any, best reflect your business' position on air travel and emissions?											
Base	8	2	7	13	18	6	4	11	7	9	3
Air business travel emissions are something our company is actively trying to reduce	13%	50%	14%	54%	28%	17%	25%	64%	43%	67%	33%
Air business travel emissions are something our company is not actively trying to reduce	63%	50%	43%	46%	50%	50%	25%	27%	29%	22%	33%
Other	-	-	-	-	-	-	-	-	14%	-	-
Not applicable - Our company has no air business travel emissions	25%	-	29%	-	6%	33%	50%	9%	-	-	-
Don't know	-	-	14%	-	17%	-	-	-	14%	11%	33%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



Approximately how many people are employed by your company/employer in the country you live in?

46

33%

50%

4%

13%

82

45%

27%

1%

7%

20%

37

32%

41%

8%

19%

7

43%

43%

14%

29%

43%

29%

Don't know Not applicable	Small business (50- nswer (2-49 employees) Medium business (50- 249 employees)	Large business (250 employees)	Construction	Retail
---------------------------	--	--------------------------------------	--------------	--------

51

20%

55%

4%

16%

6%

3

33%

33%

33%

Thinking about air business travel, which of the following statements, if any, best reflect your business' position on air travel and emissions?

Air business travel emissions are something our company is
actively trying to reduce
Air business travel emissions are something our company is not
actively trying to reduce
Other
Not applicable - Our company has no air business travel
emissions

Base

5

40%

40%

20%

41%

26%

2%

4%

28%

travel's climate impact?

Don't know How willing or unwilling would you be to switch from First/Business class to Economy class to reduce your

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



	Which ONE of the following industry sectors does your business mainly operate in?													
	Financial services	Hospitality and leisure	Accountancy	Legal	IT & telecoms	Media/ marketing/ advertising/ PR & sales	Medical & health services	Education	Transportation & distribution	Real estate	1-2			
Thinking about air business travel, which of the following statements, if any, best reflect your business' position on air travel and emissions?														
Base	21	8	3	9	22	10	6	4	8	4	596			
Air business travel emissions are something our company is actively trying to reduce	33%	25%	67%	33%	36%	20%	33%	25%	25%	50%	40%			
Air business travel emissions are something our company is not actively trying to reduce	33%	63%	-	44%	41%	70%	50%	50%	50%	50%	32%			
Other	5%	-	-	-	-	-	-	25%	13%	-	2%			
Not applicable - Our company has no air business travel emissions	10%	13%	33%	-	5%	-	-	-	-	-	13%			
Don't know	19%	-	-	22%	18%	10%	17%	-	13%	-	13%			

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



25

24%

68%

4%

4%

een January 201 ur best estimate	19 and March 202 e Again, please the	20? If you do not hink about any f	know exactly, lights you may			20, how many bu cactly, please giv	-	-
3-4	5-7	8-10	More than 10	0	1-2	3-4	5-7	8-10

302

45%

33%

2%

10% 10% 157

41%

48%

2%

4%

4%

71

39%

45%

1%

7%

7%

Thinking about air business travel, which of the following statements, if any, best reflect your business' position on air travel and emissions?

Base	366	226	81	145	832
Air business travel emissions are something our company is actively trying to reduce	39%	38%	52%	37%	38%
Air business travel emissions are something our company is not actively trying to reduce	46%	44%	33%	34%	36%
Other	1%	1%	-	6%	2%
Not applicable - Our company has no air business travel emissions	50/2	7%	6%	6%	10%
Don't know	8%	10%	9%	17%	14%

Sample size: 1414



		country								Flight type			
	Total	UK	DK	ES	FR	NL	SE	DE	Domestic flights	Short haul	Mid haul		
Personally													
Base	1414	202	203	200	207	201	201	200	62	137	33		
Extremely willing	31%	24%	26%	44%	41%	28%	25%	29%	18%	26%	9%		
Somewhat willing	28%	23%	19%	25%	36%	39%	27%	27%	19%	23%	36%		
Neither willing or unwilling	17%	15%	21%	20%	13%	16%	19%	14%	13%	14%	21%		
Somewhat unwilling	9%	9%	10%	4%	5%	8%	12%	14%	11%	6%	9%		
Extremely unwilling	8%	12%	11%	5%	5%	3%	9%	11%	19%	15%	18%		
Not applicable	8%	17%	13%	3%	0%	5%	8%	7%	19%	17%	6%		
Net: willing	59%	47%	45%	69%	77%	67%	52%	56%	37%	49%	45%		
Net: Unwilling	17%	22%	21%	9%	10%	11%	21%	25%	31%	20%	27%		

134

YOUGOV SURVEY RESULTS

Sample size: 1414



			Level								
	Long haul	Junior	Mid	Senior	First year of trading	Less than £25,000	£25,000 to £49,999	£50,000 to £99,999	£100,000 to £249,999	£250,000 to £499,999	£500,000 to £999,999
Personally											
Base	61	33	62	107	2	7	8	9	12	10	4
Extremely willing	23%	18%	29%	22%	-	43%	13%	44%	50%	30%	25%
Somewhat willing	18%	18%	26%	22%	50%	14%	13%	-	8%	30%	25%
Neither willing or unwilling	16%	21%	13%	14%	-	14%	25%	-	17%	-	-
Somewhat unwilling	16%	3%	13%	9%	50%	29%	-	11%	-	10%	-
Extremely unwilling	21%	6%	3%	20%	-	-	13%	33%	8%	20%	25%
Not applicable	5%	33%	16%	12%	-	-	38%	11%	17%	10%	25%
Net: willing	41%	36%	55%	45%	50%	57%	25%	44%	58%	60%	50%
Net: Unwilling	38%	9%	16%	29%	50%	29%	13%	44%	8%	30%	25%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



What was the turnover of your company in the last financial year? Please give your best estimate if you are unsure.

	£1 million to £1.9 million	£2 million to £2.9 million	£3 million to £4.9 million	£5 million to £9.9 million	£10 million to £19.9 million	£20 million to £34.9 million	£35 million to £49.9 million	£50 million to £99.9 million	£100 million to £249.9 million	£250 million to £499.9 million	
Personally											
Base	8	2	7	13	18	6	4	11	7	9	3
Extremely willing	-	-	43%	31%	11%	33%	25%	18%	29%	22%	33%
Somewhat willing	25%	50%	29%	31%	22%	-	25%	36%	43%	33%	-
Neither willing or unwilling	50%	-	14%	8%	28%	33%	50%	18%	-	11%	-
Somewhat unwilling	-	-	-	-	-	17%	-	-	-	22%	-
Extremely unwilling	13%	-	-	8%	17%	-	-	9%	14%	-	67%
Not applicable	13%	50%	14%	23%	22%	17%	-	18%	14%	11%	-
Net: willing	25%	50%	71%	62%	33%	33%	50%	55%	71%	56%	33%
Net: Unwilling	13%	-	_	8%	17%	17%	-	9%	14%	22%	67%

136

YOUGOV SURVEY RESULTS

Sample size: 1414



								le are employed the country you			
	£750 million to £999.9 million	£1 billion or more	Don't know	Not applicable	Prefer not to answer	Small business (2-49 employees)	Medium business (50- 249 employees)	Large business (250 employees)	Manufacturing	Construction	Retail
Personally											
Base	5	54	-	-	3	51	46	82	37	7	7
Extremely willing	-	20%	-	-	-	31%	20%	23%	35%	14%	29%
Somewhat willing	40%	22%	-	-	-	18%	30%	27%	24%	29%	29%
Neither willing or unwilling	20%	11%	-	-	-	18%	17%	12%	11%	14%	14%
Somewhat unwilling	-	19%	-	-	33%	6%	4%	12%	5%	-	14%
Extremely unwilling	20%	13%	-	-	-	10%	11%	12%	5%	29%	14%
Not applicable	20%	15%	-	-	67%	18%	17%	13%	19%	14%	-
Net: willing	40%	43%	-	-	-	49%	50%	50%	59%	43%	57%
Net: Unwilling	20%	31%	-	_	33%	16%	15%	24%	11%	29%	29%

YouGov.co.uk

137

YOUGOV SURVEY RESULTS

Sample size: 1414



	,	Which ONE of the	following indust	ry sectors do	es your business r	nainly operate i	n?				you take betw please give yo
	Financial services	Hospitality and leisure	Accountancy	Legal	IT & telecoms	Media/ marketing/ advertising/ PR & sales	Medical & health services	Education	Transportation & distribution	Real estate	1-2
Personally											
Base	21	8	3	9	22	10	6	4	8	4	596
Extremely willing	29%	13%	33%	33%	14%	20%	17%	-	-	-	37%
Somewhat willing	19%	13%	33%	22%	27%	30%	-	50%	38%	50%	24%
Neither willing or unwilling	14%	13%	33%	11%	27%	-	17%	-	25%	-	17%
Somewhat unwilling	5%	-	-	-	9%	20%	17%	25%	-	25%	8%
Extremely unwilling	19%	38%	-	-	9%	10%	33%	-	13%	25%	6%
Not applicable	14%	25%	-	33%	14%	20%	17%	25%	25%	-	9%
Net: willing	48%	25%	67%	56%	41%	50%	17%	50%	38%	50%	60%
Net: Unwilling	24%	38%	-	_	18%	30%	50%	25%	13%	50%	13%

Sample size: 1414



9	een January 201 ur best estimate	19 and March 202 e Again, please the	0? If you do no hink about any	ot know exactly, flights you may	And since the end of March 2020, how many business flights have you taken? If you do not know exactly, please give your best estimate.					
	3-4	5-7	8-10	More than 10	0	1-2	3-4	5-7	8-10	
ersonally										
Base	366	226	81	145	832	302	157	71	25	
Extremely willing	29%	27%	28%	19%	32%	33%	23%	18%	32%	
Somewhat willing	34%	32%	31%	21%	23%	32%	43%	44%	20%	
Neither willing or unwilling	14%	18%	14%	20%	16%	18%	17%	20%	20%	
Somewhat unwilling	8%	12%	10%	11%	10%	7%	9%	8%	-	
Extremely unwilling	8%	7%	11%	18%	9%	5%	6%	8%	20%	
Not applicable	7%	4%	6%	11%	11%	4%	2%	1%	8%	
Net: willing	63%	59%	59%	40%	55%	66%	66%	62%	52%	
Net: Unwilling	15%	19%	21%	29%	19%	12%	15%	17%	20%	

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



	Total	country								Flight type		
		UK	DK	ES	FR	NL	SE	DE	Domestic flights	Short haul	Mid haul	
My company would be												
Base	1414	202	203	200	207	201	201	200	62	137	33	
Extremely willing	30%	30%	28%	33%	36%	27%	23%	34%	18%	35%	15%	
Somewhat willing	29%	19%	20%	30%	40%	38%	32%	26%	21%	17%	36%	
Neither willing or unwilling	20%	15%	26%	24%	14%	22%	20%	17%	16%	13%	21%	
Somewhat unwilling	6%	7%	5%	4%	4%	5%	10%	9%	6%	6%	-	
Extremely unwilling	6%	9%	6%	5%	3%	2%	7%	9%	16%	10%	15%	
Not applicable	9%	19%	15%	6%	2%	5%	7%	7%	23%	19%	12%	
Net: willing	59%	50%	47%	63%	76%	65%	55%	60%	39%	52%	52%	
Net: Unwilling	12%	16%	11%	8%	7%	7%	17%	18%	23%	16%	15%	

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



			Level								
	Long haul	Junior	Mid	Senior	First year of trading	Less than £25,000	£25,000 to £49,999	£50,000 to £99,999	£100,000 to £249,999	£250,000 to £499,999	£500,000 to £999,999
My company would be											
Base	61	33	62	107	2	7	8	9	12	10	4
Extremely willing	28%	24%	35%	29%	-	43%	25%	33%	50%	40%	25%
Somewhat willing	11%	12%	24%	19%	50%	-	-	-	8%	20%	25%
Neither willing or unwilling	15%	21%	11%	15%	-	43%	13%	11%	17%	-	-
Somewhat unwilling	11%	6%	8%	7%	-	14%	25%	11%	8%	10%	-
Extremely unwilling	21%	-	3%	15%	-	-	-	22%	-	20%	25%
Not applicable	13%	36%	18%	15%	50%	-	38%	22%	17%	10%	25%
Net: willing	39%	36%	60%	48%	50%	43%	25%	33%	58%	60%	50%
Net: Unwilling	33%	6%	11%	22%		14%	25%	33%	8%	30%	25%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



What was the turnover of your company in the last financial year? Please give your best estimate if you are unsure.

	£1 million to £1.9 million	£2 million to £2.9 million	£3 million to £4.9 million	£5 million to £9.9 million	£10 million to £19.9 million	£20 million to £34.9 million	£35 million to £49.9 million	£50 million to £99.9 million	£100 million to £249.9 million	£250 million to £499.9 million	
My company would be											
Base	8	2	7	13	18	6	4	11	7	9	3
Extremely willing	13%	-	14%	54%	11%	17%	25%	45%	57%	22%	-
Somewhat willing	25%	50%	57%	15%	22%	-	25%	9%	14%	56%	-
Neither willing or unwilling	50%	-	14%	-	28%	33%	50%	-	-	11%	33%
Somewhat unwilling	-	-	-	-	11%	17%	-	9%	-	-	33%
Extremely unwilling	-	-	-	8%	6%	-	-	9%	14%	-	33%
Not applicable	13%	50%	14%	23%	22%	33%	-	27%	14%	11%	-
Net: willing	38%	50%	71%	69%	33%	17%	50%	55%	71%	78%	_
Net: Unwilling	_	-	-	8%	17%	17%	-	18%	14%	-	67%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



								le are employed the country you			
	£750 million to £999.9 million	£1 billion or more	Don't know	Not applicable	Prefer not to answer	Small business (2-49 employees)	Medium business (50- 249 employees)	Large business (250 employees)	Manufacturing	Construction	Retail
My company would be											
Base	5	54	-	-	3	51	46	82	37	7	7
Extremely willing	-	31%	-	-	33%	33%	28%	33%	41%	29%	43%
Somewhat willing	40%	20%	-	-	-	12%	26%	24%	22%	14%	-
Neither willing or unwilling	20%	11%	-	-	-	20%	15%	10%	11%	14%	29%
Somewhat unwilling	-	7%	-	-	-	6%	7%	6%	5%	14%	14%
Extremely unwilling	20%	13%	-	-	-	8%	4%	11%	3%	14%	14%
Not applicable	20%	17%	-	-	67%	22%	20%	16%	19%	14%	-
Net: willing	40%	52%	_	_	33%	45%	54%	57%	62%	43%	43%
Net: Unwilling	20%	20%	_	_	_	14%	11%	17%	8%	29%	20%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



	Which ONE of the following industry sectors does your business mainly operate in?										
	Financial services	Hospitality and leisure	Accountancy	Legal	IT & telecoms	Media/ marketing/ advertising/ PR & sales	Medical & health services	Education	Transportation & distribution	Real estate	1-2
My company would be											
Base	21	8	3	9	22	10	6	4	8	4	596
Extremely willing	38%	13%	33%	22%	36%	20%	33%	-	13%	-	32%
Somewhat willing	5%	13%	33%	22%	23%	30%	-	50%	25%	75%	29%
Neither willing or unwilling	19%	13%	33%	22%	23%	-	17%	-	25%	-	19%
Somewhat unwilling	5%	13%	-	-	-	10%	17%	25%	-	-	5%
Extremely unwilling	19%	25%	-	-	-	10%	17%	-	13%	25%	5%
Not applicable	14%	25%	-	33%	18%	30%	17%	25%	25%	-	10%
Net: willing	43%	25%	67%	44%	59%	50%	33%	50%	38%	75%	61%
Net: Unwilling	24%	38%	-	-	_	20%	33%	25%	13%	25%	10%

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



	een January 201 ur best estimate	9 and March 202 Again, please the	0? If you do not nink about any f	t know exactly, lights you may	And since the end of March 2020, how many business flights have you taken? If you do not know exactly, please give your best estimate.						
	3-4	5-7	8-10	More than 10	0	1-2	3-4	5-7	8-10		
My company would be											
Base	366	226	81	145	832	302	157	71	25		
Extremely willing	29%	31%	32%	23%	32%	29%	25%	17%	32%		
Somewhat willing	34%	27%	33%	21%	25%	35%	41%	48%	16%		
Neither willing or unwilling	17%	23%	17%	24%	19%	19%	24%	21%	24%		
Somewhat unwilling	5%	10%	6%	8%	7%	5%	5%	7%	8%		
Extremely unwilling	6%	4%	5%	12%	6%	5%	4%	6%	16%		
Not applicable	9%	5%	6%	12%	12%	6%	1%	1%	4%		
Net: willing	63%	58%	65%	44%	56%	65%	66%	65%	48%		
Net: Unwilling	11%	14%	11%	19%	13%	10%	9%	13%	24%		

Sample size: 1414



					country					Flight	t type
	Total	UK	DK	ES	FR	NL	SE	DE	Domestic flights	Short haul	Mid haul
Me personally											
Base	1414	202	203	200	207	201	201	200	62	137	33
Would be more likely to fly with them	22%	9%	11%	25%	38%	29%	27%	16%	6%	9%	18%
No difference	40%	40%	45%	28%	39%	37%	48%	44%	52%	37%	48%
Would be less likely to fly with them	32%	47%	34%	43%	20%	27%	19%	38%	42%	50%	33%
Don't know	5%	4%	10%	5%	3%	7%	5%	3%	-	5%	-

Sample size: 1414



			Level								
	Long haul	Junior	Mid	Senior	First year of trading	Less than £25,000	£25,000 to £49,999	£50,000 to £99,999	£100,000 to £249,999	£250,000 to £499,999	£500,000 to £999,999
Me personally											
Base	61	33	62	107	2	7	8	9	12	10	4
Would be more likely to fly with them	13%	9%	10%	9%	-	-	-	22%	17%	10%	25%
No difference	36%	30%	42%	41%	-	14%	38%	33%	50%	30%	75%
Would be less likely to fly with them	46%	55%	42%	47%	100%	86%	63%	33%	33%	60%	-
Don't know	5%	6%	6%	3%	-	-	-	11%	-	-	-

YouGov.co.uk

YOUGOV SURVEY RESULTS

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



What was the turnover of your company in the last financial year? Please give your best estimate if you are unsure.

W	£1 million to £1.9 million	£2 million to £2.9 million	£3 million to £4.9 million	£5 million to £9.9 million	£10 million to £19.9 million		£35 million to £49.9 million			£250 million to £499.9 million	
Me personally											
Base	8	2	7	13	18	6	4	11	7	9	3
Would be more likely to fly with them	13%	-	-	8%	6%	-	-	18%	14%	11%	-
No difference	50%	50%	57%	46%	61%	67%	50%	45%	29%	22%	67%
Would be less likely to fly with them	38%	50%	43%	38%	33%	33%	50%	27%	43%	67%	
Don't know	-	-	-	8%	-	-	-	9%	14%	-	33%

Sample size: 1414



						Approximately l by your compa					
	£750 million to £999.9 million	£1 billion or more	Don't know	Not applicable	Profer not to	Small business (2-49 employees)	husiness (50-	Large business (250 employees)	Manufacturing	Construction	Retail
Me personally											
Bas	e 5	54	-	-	3	51	46	82	37	7	7
Would be more likely to fly with then	n 20%	9%	-	-	-	6%	11%	12%	8%	14%	29%
No difference	e 80%	24%	-	-	33%	49%	46%	29%	41%	43%	57%
Would be less likely to fly with then	n -	61%	-	-	33%	45%	39%	51%	46%	43%	14%
Don't kno	w -	6%	-	-	33%	-	4%	7%	5%	-	-

Sample size: 1414



		Which ONE of the	following indus	stry sectors doe	s your business r	nainly operate i	n?				you take betw please give yo
	Financial services	Hospitality and leisure	Accountancy	Legal	IT & telecoms	Media/ marketing/ advertising/ PR & sales	Medical & health services	Education	Transportation & distribution	Real estate	1-2
Me personally											
В	ase 21	8	3	9	22	10	6	4	8	4	596
Would be more likely to fly with the	em 14%	-	33%	11%	-	20%	17%	25%	38%	-	20%
No differe	nce 5%	38%	67%	33%	50%	20%	-	25%	38%	25%	40%
Would be less likely to fly with the	em 71%	1% 63% - 33% 45% 60% 83% 50% 25% 75%									
Don't k	now 10%	-	-	22%	5%	-	-	-	-	-	7%

Sample size: 1414



	een January 201 ur best estimate	9 and March 202 Again, please the	0? If you do not hink about any f	know exactly, lights you may	And since the end of March 2020, how many business flights have you take If you do not know exactly, please give your best estimate.					
	3-4	5-7	8-10	More than 10	0	1-2	3-4	5-7	8-10	
Me personally										
Base	366	226	81	145	832	302	157	71	25	
Would be more likely to fly with them	24%	24%	28%	21%	15%	28%	36%	42%	44%	
No difference	41%	40%	35%	41%	39%	40%	45%	45%	28%	
Would be less likely to fly with them	30%	33%	35%	33%	41%	25%	15%	11%	24%	
Don't know	5%	3%	2%	6%	6%	7%	4%	1%	4%	

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



					country				Flight type		
	Total	UK	DK	ES	FR	NL	SE	DE	Domestic flights	Short haul	Mid haul
My company											
Base	1414	202	203	200	207	201	201	200	62	137	33
Would be more likely to fly with them	19%	6%	11%	19%	35%	24%	27%	12%	6%	5%	15%
No difference	45%	53%	46%	38%	43%	41%	45%	53%	58%	53%	61%
Would be less likely to fly with them	25%	27%	27%	32%	15%	26%	17%	31%	26%	28%	21%
Don't know	10%	14%	16%	12%	7%	8%	11%	5%	10%	15%	3%

Cell Contents (Column Percentages)

Sample size: 1414



			Level								
	Long haul	Junior	Mid	Senior	First year of trading	Less than £25,000	£25,000 to £49,999	£50,000 to £99,999	£100,000 to £249,999	£250,000 to £499,999	£500,000 to £999,999
My company											
Base	61	33	62	107	2	7	8	9	12	10	4
Would be more likely to fly with them	5%	6%	8%	5%	-	-	-	22%	8%	10%	25%
No difference	48%	48%	50%	56%	-	57%	63%	33%	58%	50%	75%
Would be less likely to fly with them	33%	21%	26%	30%	50%	43%	38%	33%	33%	40%	-
Don't know	15%	24%	16%	9%	50%	-	-	11%	-	-	-

Sample size: 1414

Sample: 14th December 2020 - 20th January 2021



What was the turnover of your company in the last financial year? Please give your best estimate if you are unsure.

	£1 million to £1.9 million	£2 million to £2.9 million	£3 million to £4.9 million	£5 million to £9.9 million	£10 million to £19.9 million		£35 million to £49.9 million			£250 million to £499.9 million	£500 million to £749.9 million
My company											
Base	8	2	7	13	18	6	4	11	7	9	3
Would be more likely to fly with them	13%	-	-	8%	-	-	-	18%	-	-	-
No difference	63%	50%	86%	54%	67%	83%	75%	45%	43%	22%	67%
Would be less likely to fly with them	25%	50%	14%	31%	28%	-	25%	-	43%	56%	-
Don't know	-	-	-	8%	6%	17%	-	36%	14%	22%	33%

Sample size: 1414



						Approximately I by your compa					
	£750 million to £999.9 million	£1 billion or more	Don't know	Not applicable	Profer not to	Small business (2-49 employees)	Medium business (50- 249 employees)	Large business (250 employees)	Manufacturing	Construction	Retail
My company											
Base	5	54	-	-	3	51	46	82	37	7	7
Would be more likely to fly with them	20%	4%	-	-	-	4%	7%	7%	5%	-	29%
No difference	80%	43%	-	-	67%	67%	57%	43%	51%	86%	71%
Would be less likely to fly with them	1 -	28%	-	-	-	25%	22%	29%	30%	14%	-
Don't knov	v -	26%	-	-	33%	4%	15%	21%	14%	-	-

Sample size: 1414



		Which ONE of the	following indus	try sectors doe	s your business r	nainly operate i	n?				you take betw please give yo		
	Financial services	Hospitality and leisure	Accountancy	Legal	IT & telecoms	Media/ marketing/ advertising/ PR & sales	Medical & health services	Education	Transportation & distribution	Real estate	1-2		
My company													
Ва	1 se 21	8	3	9	22	10	6	4	8	4	596		
Would be more likely to fly with th	em 5%	-	67%	11%	-	10%	-	25%	25%	-	19%		
No differen	nce 33%	75%	33%	44%	55%	40%	83%	25%	50%	25%	43%		
Would be less likely to fly with th	em 24%												
Don't kr	ow 38%	13%	_	22%	18%	10%	-	-	13%	-	13%		

Sample size: 1414



	een January 201 ur best estimate	9 and March 202 Again, please the	20? If you do not hink about any f	t know exactly, lights you may			20, how many bu actly, please giv	•	
	3-4	5-7	8-10	More than 10	0	1-2	3-4	5-7	8-10
My company									
Base	366	226	81	145	832	302	157	71	25
Would be more likely to fly with them	19%	21%	22%	17%	12%	25%	34%	35%	36%
No difference	48%	46%	42%	48%	46%	45%	45%	46%	44%
Would be less likely to fly with them	23%	27%	28%	24%	30%	20%	17%	14%	12%
Don't know	10%	5%	7%	12%	13%	10%	3%	4%	8%