

YouGov / Pro Bono Economics Survey Results

Sample Size: 1696 GB Adults

Fieldwork: 18th - 19th November 2020

	Vote In 2019 GE			2016 EU Ref		Gender		Age				Social Grade		Region (1)					Region (2)				
	Total	Con	Lab	Lib Dem	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	London	Rest of South	Midlands / Wales	North	Scotland	England	Wales	Scotland	
Weighted Sample	1696	575	421	153	629	672	824	872	185	707	409	395	967	729	204	570	368	409	146	1464	86	146	
Unweighted Sample	1696	610	420	165	697	679	747	949	158	718	426	394	1004	692	158	588	376	424	150	1455	91	150	
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Overall, how important a role do you think charities and community groups play in British society today?

Very important	42	40	49	46	49	43	36	47	28	38	50	47	42	41	42	44	37	42	43	42	42	43
Fairly important	42	44	39	48	41	41	44	40	52	42	39	39	44	40	46	41	45	39	42	42	49	42
TOTAL IMPORTANT	84	84	88	94	90	84	80	87	80	80	89	86	86	81	88	85	82	81	85	84	91	85
Not very important	7	10	5	3	5	9	10	5	9	8	5	8	7	8	3	7	7	11	6	8	2	6
Not at all important	1	2	1	0	1	1	2	1	3	2	1	1	1	2	0	2	2	1	0	1	3	0
TOTAL NOT IMPORTANT	8	12	6	3	6	10	12	6	12	10	6	9	8	10	3	9	9	12	6	9	5	6
Not sure	7	5	5	3	4	6	8	7	7	10	5	5	6	9	8	6	9	7	9	7	5	9

Overall, how important a role do you think charities and community groups played in supporting society during the pandemic?

Very important	50	44	62	65	61	47	45	55	45	48	55	50	52	47	51	52	45	51	52	50	42	52
Fairly important	32	37	27	26	28	33	34	30	35	33	32	28	31	34	37	31	33	29	33	31	39	33
TOTAL IMPORTANT	82	81	89	91	89	80	79	85	80	81	87	78	83	81	88	83	78	80	85	81	81	85
Not very important	8	10	4	5	5	10	10	5	8	6	5	13	7	8	2	8	9	10	4	8	10	4
Not at all important	1	2	1	0	1	2	2	1	2	1	2	1	1	1	0	2	2	1	1	1	1	1
TOTAL NOT IMPORTANT	9	12	5	5	6	12	12	6	10	7	7	14	8	9	2	10	11	11	5	9	11	5
Not sure	9	7	6	5	5	8	9	9	10	11	6	8	8	10	9	8	11	9	11	9	8	11

Did you do any of the following during the first lockdown (from March June 2020)? Please tick all that apply.

Joined a local 'mutual aid' group (i.e. a local group set up to provide support with tasks such as shopping or picking up medication)	5	3	9	5	7	4	3	7	6	5	5	5	6	4	9	5	5	4	3	5	8	3
Volunteered through a charity or community group	6	6	7	8	8	5	5	6	4	6	7	6	7	4	8	6	4	5	6	6	5	6
Helped friends or neighbours with tasks (e.g. shopping or dog walking)	35	37	35	32	38	34	30	39	30	34	43	29	36	33	28	39	36	31	33	34	41	33
None of these	60	59	58	61	56	62	66	55	62	61	53	64	58	62	62	56	61	64	63	60	55	63

Did you receive support from any of the following during the first lockdown (from March June 2020)? Please tick all that apply

A charity or community group	2	1	2	4	2	2	2	2	2	1	2	2	1	3	1	1	2	2	5	2	1	5
A local 'mutual aid' group (i.e. a local group set up to provide support with tasks such as shopping or picking up medication)	3	3	2	6	3	2	2	3	2	1	2	6	2	4	3	3	2	3	2	3	1	2
A friend or neighbour (e.g. help with shopping or dog walking)	12	11	10	11	11	13	8	15	6	10	11	18	11	13	10	13	11	11	13	12	11	13
None of these	85	86	87	82	86	84	89	82	90	88	87	76	87	83	87	83	86	87	84	85	88	84

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	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Did anyone else you know receive support from any of the following during the first lockdown (from March June 2020)? Please tick all that apply

A charity or community group	6	5	9	5	8	5	5	7	5	6	9	5	7	6	4	8	5	7	6	6	7	6
A local 'mutual aid' group (i.e. a local group set up to provide support with tasks such as shopping or picking up medication)	8	7	13	12	11	7	7	10	10	7	8	10	10	6	10	10	7	6	11	8	8	11
A friend or neighbour (e.g. help with shopping or dog walking)	26	26	28	29	29	26	23	30	26	23	30	28	28	23	27	29	27	24	19	27	26	19
None of these	68	69	65	65	65	69	71	64	65	72	64	66	66	70	67	64	68	71	72	67	67	72

Have you done any of the following since the start of the current lockdown (since October 2020)? Please tick all that apply.

[Asked only to those who live in England; n=1455]

Joined (or remained a member of) a local 'mutual aid' group (i.e. a local group set up to provide support with tasks such as shopping or picking up medication)	3	3	4	4	4	3	2	4	4	3	3	3	4	3	7	4	2	2	0	3	0	0
Volunteered through a charity or community group	4	5	6	4	5	5	5	4	5	4	5	4	5	3	5	5	3	5	0	4	0	0
Helped friends or neighbours with tasks (e.g. shopping or dog walking)	22	23	21	25	24	22	18	25	15	18	28	25	22	22	16	23	21	23	0	22	0	0
None of these	74	72	74	70	72	74	78	70	78	77	69	71	73	75	77	72	75	75	0	74	0	0

Have you received support from any of the following since the start of the current lockdown (since October 2020)? Please tick all that apply

[Asked only to those who live in England; n=1455]

A charity or community group	1	1	1	2	2	1	1	2	1	2	1	1	1	2	2	1	2	1	0	1	0	0
A local 'mutual aid' group (i.e. a local group set up to provide support with tasks such as shopping or picking up medication)	1	1	0	2	1	1	1	2	2	1	1	3	1	2	1	2	1	1	0	1	0	0
A friend or neighbour (e.g. help with shopping or dog walking)	7	8	8	5	7	10	6	8	4	5	7	13	7	8	5	8	6	8	0	7	0	0
None of these	91	90	91	93	92	89	92	89	94	93	92	83	92	89	93	89	91	91	0	91	0	0

Has anyone else you know received support from any of the following since the start of the current lockdown (since October 2020)? Please tick all that apply.

[Asked only to those who live in England; n=1455]

A charity or community group	3	2	5	4	5	2	2	5	1	3	5	3	4	2	3	4	1	4	0	3	0	0
A local 'mutual aid' group (i.e. a local group set up to provide support with tasks such as shopping or picking up medication)	5	5	8	7	7	5	4	7	6	5	5	7	7	4	6	6	4	5	0	5	0	0
A friend or neighbour (e.g. help with shopping or dog walking)	18	17	19	19	19	18	13	22	16	14	22	22	19	17	14	20	18	16	0	18	0	0
None of these	78	80	76	75	77	78	84	74	80	83	74	73	77	80	81	76	79	80	0	78	0	0

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	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

To what extent do you agree or disagree with the following statements:

Britain would be a better place if charities and community groups had more involvement in decision making at national level

Strongly agree	10	5	14	11	12	7	8	11	11	11	8	8	10	9	10	10	8	9	12	9	6	12
Tend to agree	30	24	40	37	38	25	35	34	31	32	30	27	30	29	32	31	27	30	29	30	30	29
TOTAL AGREE	40	29	54	48	50	32	33	45	42	43	38	35	40	38	42	41	35	39	41	39	36	41
Neither agree or disagree	30	32	28	32	29	31	32	28	33	27	32	32	30	31	31	28	34	30	30	30	27	30
Tend to disagree	13	18	7	9	9	18	15	10	9	12	12	16	13	12	10	12	12	14	15	12	16	15
Strongly disagree	6	12	1	3	3	9	9	3	6	5	7	7	7	5	5	7	6	6	2	6	7	2
TOTAL DISAGREE	19	30	8	12	12	27	24	13	15	17	19	23	20	17	15	19	18	20	17	18	23	17
Don't know	12	9	10	8	9	10	9	14	11	13	11	10	10	14	13	11	13	10	12	12	14	12

My neighbourhood would be a better place if charities and community groups had more involvement in decision making at local level

Strongly agree	7	5	9	9	9	6	5	8	7	7	8	5	7	7	9	7	5	7	8	7	3	8
Tend to agree	30	25	37	38	36	29	27	32	28	31	29	28	31	28	29	32	28	30	27	30	33	27
TOTAL AGREE	37	30	46	47	45	35	32	40	35	38	37	33	38	35	38	39	33	37	35	37	36	35
Neither agree or disagree	33	36	30	29	31	35	35	30	28	30	35	36	32	33	36	33	30	31	38	32	30	38
Tend to disagree	11	14	7	12	9	12	12	10	16	11	10	11	12	10	9	10	12	13	10	11	11	10
Strongly disagree	4	8	1	1	2	6	6	2	5	3	4	5	4	4	1	5	4	5	4	4	5	4
TOTAL DISAGREE	15	22	8	13	11	18	18	12	21	14	14	16	16	14	10	15	16	18	14	15	16	14
Don't know	15	11	15	12	13	12	14	17	17	17	14	13	13	18	16	14	21	14	14	15	19	14

Charities and community groups will play an important role in the country's recovery from COVID-19

Strongly agree	19	13	27	20	26	14	15	22	22	22	17	13	20	17	22	20	17	18	18	19	13	18
Tend to agree	41	40	46	55	46	40	43	40	47	40	45	38	43	39	42	41	39	42	44	41	42	44
TOTAL AGREE	60	53	73	75	72	54	58	62	69	62	62	51	63	56	64	61	56	60	62	60	55	62
Neither agree or disagree	21	28	15	15	17	27	22	21	11	19	21	30	19	24	24	21	23	20	19	21	23	19
Tend to disagree	6	7	5	6	5	8	7	5	8	6	4	8	7	6	4	6	8	6	6	6	6	6
Strongly disagree	3	5	1	1	2	5	5	2	2	2	4	4	3	3	1	4	2	4	3	3	2	3
TOTAL DISAGREE	9	12	6	7	7	13	12	7	10	8	8	12	10	9	5	10	10	10	9	9	8	9
Don't know	9	6	7	3	6	7	8	10	10	11	8	7	8	11	7	8	11	9	10	9	14	10

There are too many charities and community groups

Strongly agree	8	13	3	4	5	12	11	5	2	7	7	14	8	8	5	8	9	9	7	8	6	7
Tend to agree	23	29	17	24	20	26	27	18	16	21	27	23	23	21	18	25	22	22	22	23	22	22
TOTAL AGREE	31	42	20	28	25	38	38	23	18	28	34	37	31	29	23	33	31	31	29	31	28	29
Neither agree or disagree	29	32	26	27	27	31	29	29	24	27	31	32	28	29	33	26	31	29	25	29	32	25
Tend to disagree	21	14	30	24	27	15	19	23	28	23	20	15	21	19	19	21	22	18	25	20	18	25
Strongly disagree	13	8	17	17	16	9	8	18	21	13	11	10	13	13	17	13	10	13	12	13	11	12
TOTAL DISAGREE	34	22	47	41	43	24	27	41	49	36	31	25	34	32	36	34	32	31	37	33	29	37
Don't know	7	4	6	4	5	6	6	8	9	9	5	6	6	9	8	6	7	8	9	7	10	9

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	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Charities and community groups often focus on the wrong priorities

Strongly agree	4	7	2	1	2	6	6	2	2	3	4	4	4	3	2	3	4	4	4	3	4	4
Tend to agree	18	26	10	19	12	27	23	13	8	15	17	30	16	20	11	21	19	18	14	18	17	14
TOTAL AGREE	22	33	12	20	14	33	29	15	10	18	21	34	20	23	13	24	23	22	18	21	21	18
Neither agree or disagree	33	34	33	32	34	32	32	33	28	31	37	33	34	31	37	32	32	31	35	32	36	35
Tend to disagree	24	20	30	29	30	19	21	27	37	27	21	16	27	21	26	23	22	26	24	24	23	24
Strongly disagree	8	2	13	13	12	4	6	10	9	9	8	5	8	7	8	9	6	7	9	8	3	9
TOTAL DISAGREE	32	22	43	42	42	23	27	37	46	36	29	21	35	28	34	32	28	33	33	32	26	33
Don't know	14	10	12	6	10	12	12	16	17	15	13	12	11	17	15	12	17	13	15	14	17	15

I don't trust charities/community groups

Strongly agree	3	5	1	2	1	6	5	1	1	4	3	4	3	4	2	3	2	5	5	3	3	5
Tend to agree	9	13	5	5	6	12	12	7	9	8	8	13	9	9	6	10	10	10	7	10	4	7
TOTAL AGREE	12	18	6	7	7	18	17	8	10	12	11	17	12	13	8	13	12	15	12	13	7	12
Neither agree or disagree	27	32	23	18	21	34	28	27	14	25	32	31	25	31	31	25	32	26	24	27	38	24
Tend to disagree	31	28	34	40	34	27	33	30	47	31	28	27	32	30	28	33	31	30	32	31	28	32
Strongly disagree	24	18	31	32	34	17	18	28	20	26	25	20	27	18	26	25	19	24	26	24	18	26
TOTAL DISAGREE	55	46	65	72	68	44	51	58	67	57	53	47	59	48	54	58	50	54	58	55	46	58
Don't know	5	3	5	2	4	4	5	6	8	6	4	4	4	7	6	4	6	6	6	5	10	6

Thinking about most charities and community groups in general...

How wasteful do you think they are?

Very wasteful	8	13	3	7	5	14	12	5	0	7	9	13	8	8	4	8	9	9	9	8	9	9
A little wasteful	27	37	22	22	26	32	31	23	16	23	33	32	29	24	27	27	24	27	29	26	26	29
TOTAL WASTEFUL	35	50	25	29	31	46	43	28	16	30	42	45	37	32	31	35	33	36	38	34	35	38
Not very wasteful	30	24	34	40	33	23	28	32	45	32	26	22	29	31	24	30	31	32	28	30	34	28
Not at all wasteful	12	7	15	12	13	10	10	14	16	12	11	11	11	13	15	11	10	12	12	12	9	12
TOTAL NOT WASTEFUL	42	31	49	52	46	33	38	46	61	44	37	33	40	44	39	41	41	44	40	42	43	40
Don't know	24	18	26	20	24	22	20	27	22	27	21	22	23	24	30	23	25	21	22	24	21	22

How efficient do you think they are?

Very efficient	4	3	4	5	4	5	3	5	1	4	4	5	3	4	3	4	4	3	4	4	4	4
Quite efficient	46	42	52	52	51	42	40	51	47	45	46	47	44	48	40	45	43	51	48	46	43	48
TOTAL EFFICIENT	50	45	56	57	55	47	43	56	48	49	50	52	47	52	43	49	47	54	52	50	47	52
Not very efficient	24	29	18	22	20	28	29	19	24	24	22	25	26	21	25	25	23	23	23	24	26	23
Not at all efficient	6	10	4	5	4	9	10	3	4	5	7	8	6	6	4	6	8	5	8	6	6	8
TOTAL NOT EFFICIENT	30	39	22	27	24	37	39	22	28	29	29	33	32	27	29	31	31	28	31	30	32	31
Don't know	20	17	22	16	21	17	19	22	24	22	21	16	21	20	27	20	22	18	17	21	21	17

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	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

How understaffed do you think they are?

Very understaffed	26	18	35	37	33	20	22	31	37	26	27	21	27	25	27	26	27	26	25	26	27	25
A little understaffed	31	32	34	30	34	29	31	32	37	32	31	29	33	29	38	32	30	30	30	32	30	30
TOTAL UNDERSTAFFED	57	50	69	67	67	49	53	63	74	58	58	50	60	54	65	58	57	56	55	58	57	55
Not very understaffed	9	14	5	7	7	13	10	9	5	8	12	10	9	9	8	10	7	11	10	9	8	10
Not at all understaffed	4	8	1	1	2	7	5	3	2	3	4	7	4	4	3	4	3	5	6	4	4	6
TOTAL NOT UNDERSTAFFED	13	22	6	8	9	20	15	12	7	11	16	17	13	13	11	14	10	16	16	13	12	16
Don't know	29	29	25	25	24	31	32	26	18	30	26	34	26	32	24	28	33	28	29	29	31	29

How effective do you think they are?

Very effective	10	7	12	9	10	9	7	12	5	11	10	9	10	9	11	9	9	9	10	9	9	10
Quite effective	53	51	61	66	61	48	50	55	69	48	55	52	54	51	53	54	49	55	53	53	50	53
TOTAL EFFECTIVE	63	58	73	75	71	57	57	67	74	59	65	61	64	60	64	63	58	64	63	62	59	63
Not very effective	16	24	9	9	10	22	21	11	8	14	16	23	16	16	13	15	17	17	15	16	16	15
Not at all effective	2	3	1	3	2	3	4	1	0	3	2	2	2	3	2	2	2	3	3	2	2	3
TOTAL NOT EFFECTIVE	18	27	10	12	12	25	25	12	8	17	18	25	18	19	15	17	19	20	18	18	18	18
Don't know	19	16	18	12	17	18	18	21	18	24	16	15	18	21	21	20	22	16	20	19	23	20

In your view, which three of the following would be most helpful to charities and community groups in working towards their objectives? Please tick up to three.

Having more funding	48	37	60	60	57	39	41	54	59	49	46	41	47	48	52	46	46	48	51	47	46	51
Greater efficiency in how they are run	36	50	27	32	34	44	41	32	30	34	39	42	37	35	35	38	37	34	38	36	37	38
Having more support from Government	42	28	59	51	51	36	38	47	52	42	42	39	44	41	48	40	36	49	40	42	44	40
Having more support from businesses	31	29	35	37	36	30	31	31	29	28	33	35	33	28	37	31	30	29	31	31	28	31
Having more support from volunteers	28	31	26	31	28	28	26	29	32	26	27	29	29	26	20	30	28	28	29	28	25	29
Working more collaboratively with other charities/community groups	41	49	40	49	43	42	43	38	37	36	46	47	43	37	51	45	38	35	34	42	37	34
None of these	3	3	1	1	2	4	4	1	0	3	3	3	2	3	3	2	2	4	2	3	3	2
Don't know	11	10	8	4	8	11	11	11	9	14	10	10	10	13	7	11	15	10	14	11	13	14

In your view, which four of the following are the most important functions of the charity sector in Britain? Please tick up to four.

Helping vulnerable people	73	75	77	78	78	73	70	76	69	69	77	76	75	71	73	73	70	75	75	73	70	75
Helping animals	33	42	28	23	27	41	31	36	34	32	34	34	31	37	28	35	33	37	25	34	30	25
Protecting the natural environment	31	32	33	44	33	30	34	29	40	30	31	31	34	27	37	34	33	27	24	33	21	24
Protecting our architectural or cultural heritage	16	22	12	18	15	19	19	13	16	13	20	16	18	14	14	19	14	16	8	17	8	8
Campaigning for positive change in society	33	24	46	48	46	24	31	35	44	34	33	27	38	27	42	32	32	29	37	32	44	37
Holding the Government to account	18	10	26	20	22	15	18	17	18	16	18	20	18	17	17	19	12	20	21	17	13	21
Delivering services that local and central government do not provide	50	54	53	63	55	53	49	52	37	45	56	59	51	50	53	51	52	46	53	49	58	53
Creating a sense of community	31	34	29	29	34	32	27	36	26	30	34	34	30	32	35	30	25	34	37	31	29	37
Acting as a 'moral compass' for society	17	19	18	15	20	17	19	15	14	14	24	16	18	15	15	19	14	17	21	17	12	21
Something else	3	3	3	3	3	3	4	2	1	3	4	3	3	3	4	3	3	3	2	3	2	2
I don't think the charity sector has a role to play	3	3	2	1	2	4	4	2	0	3	2	4	3	3	1	3	3	2	3	3	5	3
Don't know	10	6	7	4	6	8	10	10	13	14	6	6	8	13	9	8	13	11	12	10	13	12