

YouGov / The Restart Project Survey Results

Sample Size: 1704 adults in GB
Fieldwork: 8th - 10th October 2021

	Vote in 2019 GE			EU Ref 2016		Gender		Age				Social Grade		Region					
Total	Con	Lab	Lib Dem	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	London	Rest of South	Midlands / Wales	North	Scotland	
Weighted Sample	1704	578	423	153	632	675	828	876	186	711	411	397	971	733	204	573	370	411	147
Unweighted Sample	1704	584	413	153	684	686	752	952	108	711	422	463	987	717	194	578	367	420	145
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

New 'Right to Repair' legislation requires manufacturers of certain types of appliances (e.g. dishwashers, washing machines, fridges, televisions) to make a wide range of information, parts, and tools necessary for repairs available to independent repair shops, and limited parts available to consumers.

To what extent would you support or oppose the government expanding 'Right to Repair' legislation to include additional types of appliances (e.g. smartphones, tablets and laptops)?

Strongly support	50	51	58	66	58	51	51	50	32	52	54	53	54	46	49	47	53	52	56
Tend to support	31	36	27	28	32	32	31	31	23	30	32	35	32	29	29	35	32	26	29
TOTAL SUPPORT	81	87	85	94	90	83	82	81	55	82	86	88	86	75	78	82	85	78	85
Tend to oppose	3	3	2	2	1	3	3	3	8	2	2	3	2	3	2	3	1	4	3
Strongly oppose	1	0	1	1	1	1	2	1	3	1	1	1	1	2	2	1	0	3	1
TOTAL OPPOSE	4	3	3	3	2	4	5	4	11	3	3	4	3	5	4	4	1	7	4
Don't know	15	10	12	3	8	13	14	16	35	15	12	9	11	20	18	14	15	15	12

You previously said that you would support 'Right to Repair' legislation being extended to include other types of appliances. If this legislation was introduced, which of the following statements comes closest to your view?

[Answered by those who supported the 'Right to Repair' legislation being extended to include additional types of appliances; n=1424]

Consumers and community repair initiatives (e.g Repair Cafes), and independent repair shops should have access to the same information, parts, and tools	68	66	71	77	71	64	67	68	73	65	69	70	70	64	66	69	67	65	72
Consumers and community repair initiatives (e.g Repair Cafes) should have access to a wider range of information, parts, and tools than independent repair shops	10	11	10	10	11	11	11	10	7	13	9	9	9	12	8	10	11	14	7
Independent repair shops should have access to a wider range of information, parts, and tools than consumers and community repair initiatives (e.g Repair Cafes)	10	12	8	5	9	12	12	8	3	11	12	10	9	12	11	10	10	10	12
Don't know	12	11	11	8	9	12	10	13	17	12	10	10	11	12	15	11	12	11	9

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	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Thinking about the most recent time that you threw away or replaced a broken electronic device (e.g. phone, tablet, laptop etc), which of the following best describes your experience?

The replacement was covered by a warranty	6	5	6	8	6	5	6	5	5	6	6	6	6	5	6	6	4	7	4
I threw it away or replaced it without trying to have it repaired	26	27	26	26	29	27	27	26	13	29	31	23	29	22	24	28	24	25	30
I took the device to the manufacturer to be repaired, but it was too expensive	8	8	9	9	9	8	8	8	6	9	7	7	8	8	9	7	8	8	8
I took the device to the manufacturer to be repaired, but was told it was not possible	4	4	6	7	5	5	3	5	2	4	6	4	4	4	8	4	3	4	4
I took the device to independent repairer to be repaired, but it was too expensive	5	6	4	3	5	7	5	5	5	5	6	6	4	7	4	4	6	7	5
I took the device to independent repairer to be repaired, but was told it was not possible	5	5	5	7	6	5	4	6	5	4	5	7	5	5	4	3	7	6	6
I tried to repair it myself but couldn't do it	8	9	6	13	8	9	10	6	1	10	8	8	8	7	4	10	9	8	5
Other	4	4	5	3	4	3	4	4	5	3	4	5	4	4	3	5	3	4	3
None of the above	19	21	19	14	17	19	18	20	26	15	18	25	18	21	18	19	23	17	24
Can't remember	15	11	14	10	12	12	15	14	32	16	9	9	13	16	21	13	14	16	11