

# YouGov Survey Results

Sample Size: 1713 GB Adults  
Fieldwork: 7th - 8th May 2021

	Vote In 2019 GE				2016 EU Ref		Gender		Age				Social Grade		Region				
	Total	Con	Lab	Lib Dem	Remain	Leave	Male	Female	18-24	25-49	50-64	65+	ABC1	C2DE	London	Rest of South	Midlands / Wales	North	Scotland
<b>Weighted Sample</b>	<b>1713</b>	<b>581</b>	<b>425</b>	<b>154</b>	<b>636</b>	<b>678</b>	<b>833</b>	<b>880</b>	<b>187</b>	<b>714</b>	<b>413</b>	<b>399</b>	<b>976</b>	<b>737</b>	<b>206</b>	<b>576</b>	<b>372</b>	<b>413</b>	<b>147</b>
<b>Unweighted Sample</b>	<b>1713</b>	<b>616</b>	<b>416</b>	<b>152</b>	<b>700</b>	<b>707</b>	<b>735</b>	<b>978</b>	<b>115</b>	<b>663</b>	<b>474</b>	<b>461</b>	<b>1068</b>	<b>645</b>	<b>143</b>	<b>629</b>	<b>361</b>	<b>425</b>	<b>155</b>
	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%	%

Do you know anyone personally who has been a victim of a scam and has lost money as a result?  
Select all that apply

Yes, me	<b>8</b>	6	7	9	8	8	10	7	6	10	8	7	8	8	11	7	8	9	8
Yes, a family member	<b>11</b>	10	10	13	12	11	9	13	14	13	12	5	11	12	10	9	11	13	15
Yes, a close friend	<b>10</b>	8	14	6	11	10	11	10	11	11	10	9	10	11	10	11	11	8	14
No	<b>65</b>	72	64	65	64	66	63	66	60	60	65	74	65	63	64	67	68	60	59
Don't know	<b>7</b>	5	9	8	7	7	7	7	10	8	6	6	6	8	9	7	4	9	8
Prefer not to say	<b>1</b>	0	1	0	1	1	2	1	4	2	0	0	2	1	1	2	1	3	0

How often would you say that you receive scam texts, emails or calls? (Such as a text saying you need to pay a surcharge on your parcel, when you haven't ordered anything)

Daily	<b>25</b>	29	21	31	23	28	27	24	24	22	27	31	24	27	20	28	24	27	22
Weekly	<b>39</b>	39	44	38	43	39	37	41	30	41	42	34	41	36	42	36	36	42	43
Monthly	<b>17</b>	16	21	15	17	15	17	17	25	18	14	16	19	14	20	18	17	14	17
Every few months	<b>11</b>	10	8	15	12	10	10	11	9	11	11	10	11	11	12	10	11	11	10
Once a year or less	<b>4</b>	4	2	1	2	4	3	4	7	3	2	5	3	4	1	3	7	2	6
Don't know	<b>5</b>	3	3	1	2	5	6	4	6	5	3	4	2	7	5	6	4	4	3

If someone falls victim to a scam and loses money, which of the following statements comes closest your view...

The government should reimburse them	<b>10</b>	6	12	7	10	9	11	9	11	11	10	7	9	10	12	8	12	7	13
Their bank should reimburse them	<b>53</b>	55	57	50	56	54	49	58	56	52	54	55	53	54	54	55	52	53	51
No one should reimburse them	<b>14</b>	17	10	16	13	14	18	11	18	12	15	17	17	11	12	14	14	16	15
Don't know	<b>23</b>	21	21	26	22	22	22	23	16	26	21	21	21	24	23	22	22	24	21

The government has suggested using money from accounts frozen because of suspected criminal activity to reimburse scam victims. Would you support or oppose this policy?

Strongly support	37	42	33	37	34	47	41	33	15	36	46	37	33	41	32	36	39	37	41
Somewhat support	39	40	38	40	39	35	38	39	51	38	34	39	40	37	37	39	39	37	41
<b>TOTAL SUPPORT</b>	<b>76</b>	<b>82</b>	<b>71</b>	<b>77</b>	<b>73</b>	<b>82</b>	<b>79</b>	<b>72</b>	<b>66</b>	<b>74</b>	<b>80</b>	<b>76</b>	<b>73</b>	<b>78</b>	<b>69</b>	<b>75</b>	<b>78</b>	<b>74</b>	<b>82</b>
Somewhat oppose	7	6	9	10	9	5	6	8	11	7	4	8	8	5	6	7	7	8	3
Strongly oppose	4	3	5	4	5	3	4	4	6	4	4	2	5	2	2	5	2	4	6
<b>TOTAL OPPOSE</b>	<b>11</b>	<b>9</b>	<b>14</b>	<b>14</b>	<b>14</b>	<b>8</b>	<b>10</b>	<b>12</b>	<b>17</b>	<b>11</b>	<b>8</b>	<b>10</b>	<b>13</b>	<b>7</b>	<b>8</b>	<b>12</b>	<b>9</b>	<b>12</b>	<b>9</b>
Don't know	14	9	16	10	13	10	11	17	18	16	11	14	14	15	22	13	13	14	9